

# Keeping Our PROMISE

A Resource Guide for Veterans and their Families



**MARTIN HEINRICH**

Representing New Mexico's First Congressional District



## contact

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welcome

Dear Friends,

Few sacrifices are as selfless as those our military service men and women make in defense of our country. Our men and women in uniform dedicate themselves to our nation's ideals of democracy, freedom, and liberty. This tradition runs deep in New Mexico's history, and at times our state has had the highest rate of military volunteerism of any state in the country.

It is only fitting that we welcome home those who serve in our Armed Forces with the honor and benefits that they have earned. I am pleased to present this guide aimed at making resources and benefits more accessible to veterans, returning military members and their families. I also want to reinforce that my staff is always on-hand to provide top-notch service and assistance with accessing these benefits and programs.

My desire to serve our nation's veterans is one of the major reasons I came to Congress. We have accomplished a great deal this year, but there is still a lot of important work to be done. I value your input and am grateful for your service. Please continue to keep me informed of the issues important to you and the ways we in Congress can do more for New Mexico's veterans.

Again, I thank you for your immeasurable service to our nation. Our veterans have put aside their own comforts in order to put on a uniform and protect our country's well-being. Your courage, bravery, and determination drive each of us to be better servants of our cherished America.

Sincerely,

MARTIN HEINRICH  
Member of Congress

***“After years of trying to resolve an issue with the VA, Representative Heinrich’s office was able to intervene and help me with a resolution that ended being in my favor. I think I’d still be waiting if it hadn’t been for him.”***

Elmer Sanchez  
Albuquerque

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## 377TH MEDICAL GROUP/TRICARE

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1501 San Pedro SE  
Albuquerque 87108  
Tricare phone: 1-888-874-9378  
<http://www.triwest.com>

Healthcare  
Post traumatic stress disorder  
Traumatic Brain Injury

### **Description:**

The 377th Medical Group provides daily operational medical support to the 377th Air Base Wing and over 100 associate organizations. Additionally, the group provides primary health care to patients enrolled in TRICARE Prime and assigned to Kirtland AFB clinic, and temporary duty personnel. The clinic provides primary and specialty care on a space available basis to other eligible beneficiaries.

### **Services:**

Services available: Family Medicine, Women's health, Pediatrics, Flight medicine, Orthopedics, Optometry, Physical and Occupational Therapy, Allergy and Immunizations, Mental Health Services, Pharmacy, Chiropractic (active duty only).

### **Eligibility:**

Active duty service members and their families who live and work within a 40-mile radius of Kirtland Air Force Base. Those service members who served in Iraq or Afghanistan and their families for 6 months after separation from active duty under the Transition Assistance Program (TAP). Reserve Component members no longer on active duty orders, injured in the line of duty, pending their return to duty or final action under medical/physical evaluation board. Retired service members and their families who are not Medicare eligible and who reside within a 40-mile radius of KAFB.

### **Fees/Costs:**

Vary

### **Hours:**

Vary

### **Notes:**

Hospital Info: 505-846-3335  
Appointments: 505-846-3200



## ADELANTE DEVELOPMENT CENTER

---

3900 Osuna Rd NE  
Albuquerque 87109  
505-341-2000 (Main)  
<http://www.goadelante.org/>

**Category:**  
Disability  
Education  
Employment

**Description:**

Adelante is a nonprofit agency founded in Albuquerque, New Mexico. We currently have locations in Albuquerque, Rio Rancho, Belen, Artesia, and Los Lunas. Adelante, which means 'forward' in Spanish, describes our approach to supporting people with disabilities. Too many people are taught to stay where they are and accept the limitations of stereotypes and society. Adelante says, "Set goals and we will help you achieve them."

**Services:**

Day habilitation services for people with developmental, physical, and mental disabilities. Provides technology and training to help user be more successful at work, education, recreation, and self-care. Operates several affirmative businesses and provides the vocational training and support needed to succeed in their jobs. Functions as an employment agency for people with disabilities, helping them progress toward greater independence and inclusion in the community. Adelante is available to veterans to provide job assistance as well as support for acquiring assistive technology.

**Eligibility:**

All people with disabilities over the age of 16

**Fees/Costs:**

Vary with programs & qualifications for assistance

**Hours:**

Vary

**Notes:**



## AFRICAN AMERICAN CHAMBER OF COMMERCE

---

P.O. Box 8920  
Albuquerque 87198  
505-243-3949  
[www.aaccnm.com](http://www.aaccnm.com)  
[join@aaccnm.com](mailto:join@aaccnm.com)

**Category:**  
Education-Business  
Financial Education  
African American Veterans

**Description:**

Build strategic alliances that strengthen economic vitality in the African American Community, foster a nurturing business environment that will lead to the retention and growth of businesses in New Mexico, create an environment that recognizes the unique needs of African American entrepreneurs and provide business support services.

**Services:**

Business start-ups.  
Assistance with loans.  
Writing a business plan and learning business regulations.  
Completing the essential paperwork (getting registered with the Department of Taxation and Revenue).  
Vets can use office space for organizational meetings.

**Eligibility:**

Any veteran can use these services.

**Fees/Costs:**

Free to veterans

**Hours:**

Unknown

**Notes:**



## AIRPORT FAST PARK & RELAX

---

2801 Yale Blvd. SE  
Albuquerque, NM 87106  
<http://www.fastparkandrelax.com/mailler/albuquerque/USVeterans.htm>

**Category:**  
Veteran Discount

**Description:**

U.S. Veterans are offered a special parking rate with Airport Fast Park in Albuquerque for \$3.20 per day (*excluding tax*).

To ensure you receive your special rate of \$3.20 per day (*excluding tax*), all U.S. Veterans travelers must enroll in the Airport Fast Park *Frequent Parker* Program via their Web site using this promotional code: 0116207 or contact John Reimann, account manager:

Cell: (505) 261-7836  
Email: [jreimann@airportfastpark.com](mailto:jreimann@airportfastpark.com) .

**Services:**

Airport parking

**Eligibility:**

Any U.S. veteran can use these services.

**Fees/Costs:**

**Hours:**

24/7 Shuttle Service to/from ABQ International Sunport

**Notes:**



## ALBUQUERQUE CHAMBER OF COMMERCE

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115 Gold Ave. SW  
Albuquerque 87102  
505-764-3700  
[www.abqchamber.com](http://www.abqchamber.com)  
[info@abqchamber.com](mailto:info@abqchamber.com)

**Category:**  
Education-Business  
Employment  
Entrepreneurial

**Description:**

Coalition of businesses in the Albuquerque area.

**Services:**

Provides a job board on the Chamber website.  
Provides educational events geared toward assisting people in improving business skills.

**Eligibility:**

Anyone in the Albuquerque area.

**Fees/Costs:**

Vary

**Hours:**

8:00 am - 5:00 pm



## ALBUQUERQUE DROP-IN CENTER

---

1027 San Mateo SE  
Albuquerque 87108  
505-256-8289

**Category:**  
Support services  
Mental health  
Support-Morale

**Description:**

Albuquerque Drop-in Center (ADIC) was founded by recipients of mental health services in the Albuquerque area. It is based on the principle of "Consumers helping consumers." The Center is designed to provide a safe environment so as to avoid the isolation and stigma that is often experienced by individuals facing mental health challenges.

**Services:**

Mental health support groups and peer support. This is strictly support groups and peer support, no licensed counseling is provided. Women's Group: Wednesdays 1-4 pm. A structured group that provides a safe environment for women. Participants do not have to participate for the entire 3 hours, and may come and go to meet their needs.

Employment Group: Wednesdays 5:30-7:00 p.m. For those already employed needing additional support.

Wellness and Recovery: Friday 3-4 pm and Sunday 2:45-3:45 p.m.

Dual Recovery group (for those with more than one mental health issue--for example, PTSD and alcohol abuse): Saturday 2-3 p.m.; Friday 2-9:30 p.m.; Saturday 10am-6 p.m.

Members only, special groups and topics: Sunday 10 a.m.-6 p.m.

Members only, special groups and topics: Holidays.

**Eligibility:**

Anyone

**Fees/Costs:**

\$10.00 annually/volunteer service

**Hours:**

Hours of Operation: Friday, 2 PM-10 PM;  
Saturday & Sunday, 10 AM-6PM



## ALBUQUERQUE HEALTHCARE FOR THE HOMELESS (AHCH)

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PO Box 25455  
Albuquerque 87125  
505-766-5197  
<http://www.abqhch.org/>

**Category:**  
Homeless  
Healthcare  
Mental health

**Description:**

For over two decades, Albuquerque Health Care for the Homeless (AHCH) has served our community as the only health care organization in Central New Mexico dedicated exclusively to providing services to homeless people. AHCH provides critical services to over 7,500 men, women and children every year. By addressing the health-related causes of homelessness, AHCH makes it possible for people to find solutions to end their homelessness.

**Services:**

Shelter Plus Care is an agency linked with HCH, where homeless persons are put into housing programs in the community. These services are provided to the general population: A walk-in clinic with a full range of services, such as wound care, primary care, core services; and limited resources for eye exams, smoking cessation and pharmacy (non-narcotic medications). There is also a volunteer podiatrist, and psychiatrist. Also available is a dental clinic, providing full service for fillings, cleanings, extractions and dentures. Counseling clinic, with individual, group and family therapy, is provided. There are two PTSD groups, one for women and one for men, and they are not limited to veterans.

**Eligibility:**

Homeless  
Varies by program

**Fees/Costs:**

None

**Hours:**

Vary

**Notes:**



## ALBUQUERQUE HISPANO CHAMBER OF COMMERCE (AHCC)

---

1309 4th St SW  
Albuquerque 87102  
505-842-9003  
[www.ahcnm.org](http://www.ahcnm.org)

**Category:**  
Hispanic Veterans  
Education-Business  
Employment

**Description:**

The AHCC is organized to promote economic development, to enhance economic opportunities and to provide business and workforce education with an emphasis on the Hispanic and small business community in Albuquerque and New Mexico.

**Services:**

Introduction to Computers Classes - Open and Free to general public

Microsoft Office and Internet Searching Classes - For members of the Chamber and referrals from Department of Labor

**Eligibility:**

General public - Free Intro to Computers class  
Chamber members and referrals from Department of Labor - courses in Microsoft Office and Internet searching skills  
Services are focused on underemployed/unemployed bilingual population.

**Fees/Costs:**

None

**Hours:**

8 am - 5 pm, M-F

**Notes:**





## ALBUQUERQUE HOUSING SERVICES

---

1840 University SE  
Albuquerque 87106  
505-764-3920  
<http://www.cabq.gov/housing/>

**Category:**  
Housing  
Homeless  
Disability

**Description:**

Albuquerque Housing Services manages the HUD rental assistance programs for the City of Albuquerque, and takes applications from low income, homeless individuals and/or families.

**Services:**

Providing the applicant qualifies, the homeless individual or family would receive a housing unit in HUD housing or would receive a voucher to offset some cost of obtaining a private rental unit from a landowner who provides rental units to the general population. Typically, the voucher would not cover the full cost of the unit, but would be part of a matching contribution shared between the applicant and the Section VIII Housing. The voucher may be issued as 30% of the Adjusted Gross Income for the applicant.

**Eligibility:**

Individuals and/or families with low income and who are homeless or will become homeless may apply for assistance. Preference for individuals with disabilities. There is a 18-24 month waiting list and no preference for veterans.

**Fees/Costs:**

None

**Hours:**

8 am - 5 pm, M-F

**Notes:**



## ALBUQUERQUE OPPORTUNITY CENTER (AOC)

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715 Candelaria Blvd. NE  
Albuquerque 87107  
505-344-2323  
[www.abqaoc.org](http://www.abqaoc.org)  
[info@abqoc.org](mailto:info@abqoc.org)

**Category:**  
Housing  
Homeless  
Employment

### **Description:**

Provides high quality, safe, emergency shelter for any male over age 18 experiencing homelessness according to HUD definition. Length of stay is 30-60 days, with the goal of assisting men through the on-site services to exit homelessness and transition to employment and permanent housing.

### **Services:**

General shelter with 71 beds, 30-60 day stay. Meals are not provided. Provide spiritual companions for those who want that need met. Residents have unlimited phone calls. The Center partners with other service providers to provide meals, low level primary health care, health education, veteran benefits & services eligibility, HIV & Hepatitis prevention. VetTran (Veterans Transitional Housing) is a non-program-based service that favors veterans who wish to re-enter the workforce. (15 beds, Stay is 90-180 days.) VetTran is part of a nation-wide, per diem program that allows an individual to come to a participating shelter for three separate episodes, for up to two years before becoming ineligible for this housing service. VetTran receives referrals from VA Workforce Solutions.

### **Eligibility:**

Shelter - any male over 18 experiencing homelessness  
VetTran - any male veteran over 18 experiencing homelessness

### **Fees/Costs:**

None

### **Hours:**

Unknown

### **Notes:**

To make a reservation: Call the reservation line, 344-4340, daily at 8:30am. Beds are reserved on a first-call, first-served basis. All residents must arrive at AOC between 5pm-8:45pm.



## ALBUQUERQUE PUBLIC SCHOOLS

---

6400 Uptown NE Suite 100 W  
Albuquerque 87110  
505-880-3700  
<http://ww2.aps.edu/>

**Category:**  
Education  
Children  
Counseling

**Description:**

As one of the largest school districts in the nation, APS provides educational services to over 87,000 children across the city.

Albuquerque Public Schools is committed to increase student achievement through a standards-based learning environment supported by a system of continuous improvement.

**Services:**

Education for children and adolescents, K-12  
School counselors provide assistance and support to any student experiencing challenges academically or socially.  
If the student's school does not have a counselor, the teacher can refer the student to the Health and Wellness team for referrals.

**Eligibility:**

All residents of the Albuquerque Public School District  
No preference for Veterans

**Fees/Costs:**

None

**Hours:**

Regular school hours

**Notes:**



## ALBUQUERQUE RAPE CRISIS CENTER-CENTRAL NM

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1025 Hermosa Dr SE  
Albuquerque 87108  
505-266-7711  
[www.rape-crisis.org](http://www.rape-crisis.org)

**Category:**  
Crisis  
Counseling  
Hotline

**Description:**

The Albuquerque Rape Crisis Center provides emotional support and advocacy to survivors of sexual assault and abuse, and serves as a community resource on issues regarding prevention and awareness of sexual assault and abuse.

**Services:**

The Crisis Intervention Services Program provides a 24-hour telephone crisis hotline, which is available 365-days a year, for anyone who calls regarding sexual assault and abuse issues.

Advocates are available 24-hours a day, 365-days a year to provide in-person crisis intervention, support, advocacy, information and accompaniment to the Sexual Assault Nurse Examiners (SANE) Program, area hospitals and law enforcement agencies.

The Counseling Program provides individual, couples, family and group therapy for sexual assault/abuse survivors and their loved ones.

Children and youth are referred to age-appropriate agencies.

**Eligibility:**

Anyone who is a survivor, family member or friend of someone who has been assaulted, including women, men and transgender.

**Fees/Costs:**

None

**Hours:**

Hotline: 24 hrs/day 7 days/wk

**Notes:**



## ALBUQUERQUE RESCUE MISSION

---

525 2nd Street SW  
Albuquerque 87102  
505-346-4673  
<http://www.abqrescue.org/>

**Category:**  
Homeless  
Food-Homeless  
Clothing Homeless

**Description:**

The Albuquerque Rescue Mission exists to show the restoring love of Jesus to hopeless and homeless men, women and children resulting in spiritual and emotional healing and life-long discipleship to Jesus. To do this we provide food, shelter, clothing, training, education, mentoring and Biblical counsel. Emergency shelter services

**Services:**

Food - serving breakfast and dinner every day except Sunday.  
Winter shelter open November-March

**Eligibility:**

Anyone  
Services provided to anyone regardless of age, race, nationality, religion or sexual orientation.

**Fees/Costs:**

none

**Hours:**

6-5 pm. Lunch 11:30 am-12:15 pm, M-Sat

**Notes:**



## AMERICAN INDIAN CHAMBER OF COMMERCE (NM)

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2401 12th St, # 5S  
Albuquerque 87104  
505-766-9545  
<http://www.aiccnm.com/>  
[americanindianch@qwestoffice.net](mailto:americanindianch@qwestoffice.net)

**Category:**  
Education-Business  
Entrepreneurial  
Native American Veterans

**Description:**

The American Indian Chamber of Commerce of New Mexico is a non-profit corporation (501c-6) with a mission to promote a favorable business climate and promote business growth throughout Indian Country. Tag line: "Driving Native American Business Success."

**Services:**

Supports certification as a minority-owned business: women-owned, disabled vet-owned, Indian-owned, etc. Assist with pulling together documents and filing application to become certified. Turn-around is approximately two weeks.

Provides assistance with contract applications, leases, bonding, procurement opportunities.

Refer to financial resources/alternative lending programs for business owners.

Resource for questions and "how to's."

**Eligibility:**

Native American  
Any minority-owned business wanting certification.

**Fees/Costs:**

Vary

**Hours:**

8 am - 5 pm, M-F

**Notes:**



## AMERICAN LEGION

---

500 Gold SW (VA Regional Office)  
Albuquerque 87102  
505-346-4878  
[www.legion.org](http://www.legion.org)

**Category:**  
Veterans Service Organization  
Scholarships  
Service

### Description:

The American Legion was chartered by Congress in 1919 as a patriotic, war-time veterans organization, devoted to mutual helpfulness. It is a not-for-profit community-service organization which now numbers nearly 3 million members, men and women, in nearly 15,000 American Legion posts worldwide.

### Services:

Membership entitles active-duty personnel and families to: professional help in obtaining full medical, educational and insurance benefits from the Department of Veterans Affairs; assistance in preparing VA claims; professional representation of veterans' interests in Congress. Membership in the Legion gives you added savings, discounts and family-protection benefits as well.

The American Legion Legacy Scholarship: The American Legion offers a variety of competitive financial assistance programs.

Sons of The American Legion (SAL) Membership: To join the SAL, you must be a male descendant (includes stepsons and adopted sons but does not include in-laws) of a member of The American Legion, or a veteran who died in service during any of the qualifying periods of conflict listed, or of a veteran who served during one of the qualifying periods of conflict, was honorably discharged, and died subsequent to their service.

The American Legion Auxiliary Membership Eligibility: To join the Auxiliary you must be a woman who is eligible for membership in The American Legion, or is the mother, wife, daughter, sister, granddaughter, great-grand-daughter, or grandmother of members of The American Legion, or is the mother, wife, daughter, sister, granddaughter, great-grand-daughter, or grandmother of deceased veterans who served in the United States Armed Forces during the listed war periods, or is a step relative to a qualified or deceased veteran.

### Eligibility:

If you are on active duty today, serving honorably, anywhere in the world, or have served honorably during any eligible war eras, you may become a member of The American Legion.

### Membership Eligibility Requirements:

April 6, 1917 to November 11, 1918 (World War I); December 7, 1941 to December 31, 1946 (World War II); June 25, 1950 to January 31, 1955 (Korean War); February 28, 1961 to May 7, 1975 (Vietnam War); August 24, 1982 to July 31, 1984 (Lebanon/Grenada); December 20, 1989 to January 31, 1990 (Operation Just Cause - Panama); August 2, 1990 to today (Operation Desert Shield/Storm).

American Legion Posts are located in many communities throughout New Mexico. There is a Post Directory on the web site: [www.legion.org](http://www.legion.org). American Legion Posts may also be found in local phone directories.

### Fees/Costs:

Vary

### Hours:

Unknown

### Notes:



## AMVETS

---

500 Gold SW (VA Regional Office)  
Albuquerque 87102  
505-346-4794  
<http://www.amvets.org/>

**Category:**  
Veterans Service Organization  
Advocacy  
Education

**Description:**

As one of America's foremost veterans service organizations, AMVETS (American Veterans) has a proud history of assisting veterans and sponsoring numerous programs that serve our country and its citizens. The helping hand that AMVETS extends to veterans and their families takes many forms.

**Services:**

Provides support and education for veterans and the active military in procuring their earned entitlements.

Veteran Service Officer assists with claims filing at the regional office.

Participates in Transition Assistance Program at Kirtland to inform military personnel of their benefits, and to assist in pursuing any claims as well as transition to civilian life.

On a national level, Amvets is involved actively in education of and advocacy for veterans.

**Eligibility:**

All veterans from each branch of the military, including the National Guard and Reserves.

Field Officers serve veterans throughout entire state of New Mexico.

**Fees/Costs:**

None

**Hours:**

M - Th, 8 am - 3pm, by appointment only

**Notes:**





## ARCA

---

11300 Lomas Blvd NE  
Albuquerque 87112  
505-332-6827  
<http://www.arc-a.org/>

**Category:**  
Disability  
Children  
Support Services

### **Description:**

ARCA is a not-for-profit organization dedicated to provide premier residential and vocational services to people with developmental disabilities. Founded in 1957 by a group of caring families seeking community-based opportunities, ARCA has grown to be the largest non-profit service provider of its kind in New Mexico. We offer a comprehensive array of critical supports including community and family living, supported employment, specialized services, and community inclusion for the over 500 children and adults we serve with mental retardation and other developmental disabilities in the greater Albuquerque area.

### **Services:**

Group home-residential living  
Family-based living  
Special needs foster care  
Adoptions  
State-wide program  
Supported employment services

### **Eligibility:**

ARCA serves children and young adults up to the age of 21 who have cerebral palsy, epilepsy and autism. Serves Albuquerque area as well as parts of Bernalillo, Sandoval, Valencia, & Torrance counties.

### **Fees/Costs:**

Services are funded by DD Waiver (Medicaid)

### **Hours:**

8 am - 5 pm, M - F

### **Notes:**



## ARCHDIOCESE OF SANTA FE

---

4000 St. Joseph Place NW  
Albuquerque 87120  
505-831-8100  
<http://www.archdiosf.org>

**Category:**  
Spiritual  
Outreach  
Children

**Description:**

The mission of the Catholic Center is to enable, empower and educate the ordained, religious and laity of the Archdiocese to use their giftedness in the service of the Gospel. From these efforts the staff of the Catholic Center seeks to form leaders in service to the faith community. Individual churches are located throughout New Mexico offering support and programs.

**Services:**

Spiritual direction  
Limited referrals

**Eligibility:**

Anyone

**Fees/Costs:**

None

**Hours:**

Vary

**Notes:**



## ARMED FORCES CHILDREN'S EDUCATION FUND INC. (AFCEF, INC.)

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17853 Santiago Blvd., # 107-355  
Villa Park, CA 92861  
714-282-9415  
[www.afcef.org](http://www.afcef.org)

**Category:**  
Education-Vets, Family  
Financial Assistance  
Scholarships

**Description:**

A fund to help support the education of children whose parents made the ultimate sacrifice in the war on terrorism.

**Services:**

To financially assist the educational needs of the surviving children of the U.S. military men and women who lost their lives while on active duty on or after October 7, 2001, the commencement of Afghanistan operations, as part of the global war on terrorism.

AFCEF funds are available based on need, not grades, and will be decided on a case-by-case basis.

AFCEF funds are secondary to other funding sources.

Active year-round NM Accredited Apprenticeship programs in 7 trades.

An essay will be required explaining need The essay must be accompanied by three letters of recommendation which will also serve to verify the need for funds.

**Eligibility:**

The candidate must be a surviving child of a U.S. military service member who lost their life on or after October 7, 2001, while in service to their country.

The candidate must be enrolled at an eligible educational institution that meets federal accreditation standards.

Available to New Mexico children

**Fees/Costs:**

None

**Hours:**

9 am - 6 pm PT

**Notes:**



## ARMED FORCES FOUNDATION

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16 North Carolina Avenue, SE  
Washington, DC 20003  
202-547-4713  
[www.armedforcesfoundation.org](http://www.armedforcesfoundation.org)  
[info@armedforcesfoundation.org](mailto:info@armedforcesfoundation.org)

**Category:**  
Financial Assistance  
Donations

**Description:**

The Armed Forces Foundation was founded to promote the morale, welfare, and quality of life of the United States Armed Forces community, including active duty military, reservists, retired personnel and their families.

**Services:**

Offers direct financial assistance to service members and their families to meet needs that range from home utility bills to airline tickets and much more.

Several programs are in place including: family assistance, veterans career counseling, injured support services, bereavement support, housing modification. All applications can be found online at the website.

**Eligibility:**

Assistance is based up on documented need on application. LES or DD Form 214 is required.  
Available to NM veterans  
All families seeking assistance are required to complete an application found at the website.

**Fees/Costs:**

None

**Hours:**

9 am - 5:30 pm ET

**Notes:**



## ARMY NATIONAL GUARD (ARNG)

---

600 Wyoming NE  
Albuquerque 87123  
505-271-7166  
<http://www.arng.army.mil/>

**Category:**  
Guidance & Referrals  
Outreach  
Support Services

### **Description:**

The Army National Guard (ARNG) is one component of the Army. It is composed primarily of traditional Guardsmen who serve their country, state and community on a part-time basis (usually one weekend each month and two weeks during the summer.) Members can sometimes be mobilized to active duty. Each state, territory and the District of Columbia has its own National Guard, as provided for by the Constitution of the United States.

### **Services:**

The nurse case manager (CPT, AN) manages the cases of all soldiers deployed to Iraq during their pre and post-deployment. This includes all medical and psycho-social care, services and intervention, as well as referrals.

The case manager can assist family members with this process.

The full-time medical manager for the New Mexico Army National Guard (NMARNG) serves as the medical liason between the Adjutant General and the State Surgeon. This person oversees medical programs for the NMARNG, which include: Medical Readiness, Operations, Training, Personnel/Recruiting, Logistics, Budget and Medical Policy.

### **Eligibility:**

Army National Guard M-Day Soldiers

### **Fees/Costs:**

None

### **Hours:**

8:00 am - 5:00 pm, M-F

### **Notes:**



## ASSOCIATED GENERAL CONTRACTORS OF NM

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1615 University Blvd NE  
Albuquerque 87102  
505-842-1462  
<http://www.agc-nm.org/>  
[reception@agc-nm.org](mailto:reception@agc-nm.org)

**Category:**  
Employment  
Education  
Advocacy

### **Description:**

We provide a forum through which the members, with staff, can (1) collectively solve problems which they all face, and (2) develop programs designed to improve the well-being of the construction industry, the communities in which they live, and the profitability of their own businesses. In so doing, the ethical standards embodied in the phrase, "Skill, Integrity, and Responsibility" are promoted and followed.

### **Services:**

Provide infrastructure and pathways for careers in construction.  
Education is paid for through apprenticeship and the earning capacity is increased in a very short period of time.  
Opportunities for women as project managers in the construction industry.

We preserve and enhance our reputation as the leader in workforce solutions by promoting construction career opportunities that will attract, motivate and develop skilled workers.

### **Eligibility:**

Anyone interested in a construction career

### **Fees/Costs:**

None

### **Hours:**

8 am - 5 pm, M-F

### **Notes:**

Ask for Workforce Development Director



## AUSA (ASSOCIATION OF THE UNITED STATES ARMY)

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[www.ausa.org/legislation](http://www.ausa.org/legislation)

**Category:**  
Advocacy  
Legislative

**Description:**

The Directorate of Government Affairs coordinates AUSA's activities related to the U.S. Congress and Administration. The Directorate helps maximize the Association's and members' participation in the legislative process. We advocate for the Army, soldiers (past, present and future) and their families. Additionally, the Directorate monitors congressional activity and reports to our members to ensure they are well-informed and prepared to be active in the legislative process.

**Services:**

The AUSA Government Affairs Directorate's weekly electronic newsletter, Legislative News, is published every Friday that Congress is in session.

**Eligibility:**

**Fees/Costs:**  
None

**Hours:**

**Notes:**



## BARRETT FOUNDATION

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10300 Constitution Ave NE  
Albuquerque 87112  
505-246-9244  
<http://www.barrettfoundation.org/>  
[Info@BarrettFoundation.org](mailto:Info@BarrettFoundation.org)

**Category:**  
Housing  
Homeless  
Women

### **Description:**

Barrett Foundation has been an independent, nonprofit organization in Albuquerque, New Mexico for 23 years, helping homeless women and children build better lives. In addition to food, clothing and shelter, Barrett Foundation provides case management, critical skills training, and the support needed to plan and establish a more stable future, for themselves and their children.

### **Services:**

Barrett House--provides emergency and short-term shelter to homeless women and children up to three weeks. It provides shelter, basic necessities, information and referral. Capacity is 43 per night, 20 are adults. Referral is then made out into the community.

Bridges--Transitional housing-- rental housing for up to 24 months. Adults complete career development training as well as instruction in time management, stress management, parenting and other skills needed to live successfully on their own. Individuals who have a history of substance abuse continue to receive counseling and undergo periodic testing to ensure they remain substance-free. Capacity is for 10 singles and 8 families.

Casa Milagro--offers a structured home environment, for up to 18 months, to help women who have a history of psychiatric disabilities learn to live more independently. Provides extensive case management and links each woman with the community resources she needs to progress toward a healthier, more independent lifestyle. When a woman leaves, she can continue to receive support and encouragement through our After Care program, which includes visitation, art therapy and interaction. Capacity is for 6 women.

Casa Verde--provides affordable, permanent housing for women who have completed Barrett's Casa Milagro, a transitional housing program. The women, who have all been homeless and suffer from psychiatric disabilities, have "graduated" and are stable enough to live on their own. Capacity is a 16- unit apartment complex in Albuquerque's Northeast Heights that provides quality housing for these clients in a safe and secure setting.

Casa Socorro--a permanent housing program for women who have been homeless for at least three years. (Capacity is 16 units.)

### **Eligibility:**

Women and Children

### **Fees/Costs:**

Vary

### **Hours:**

Administration: 8:30 am -5:00 pm, M-F

### **Notes:**





## BIG BROTHERS BIG SISTERS OF CENTRAL NM, INC. (BBBS)

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5400 Phoenix NE, Suite 200  
Albuquerque 87110  
505-837-9223  
<http://inspireachildtodream.org>  
[info@bbbs-cnm.org](mailto:info@bbbs-cnm.org)

**Category:**  
Children  
Outreach  
Volunteer Opportunities

### **Description:**

BBBS works to help boys and girls achieve their potential by matching them one-to-one in positive relationships with adult volunteers.

### **Services:**

Big Brother or Big Sister, Big Couple/Family, Bigs in Schools, High School Bigs, or One Time Volunteer Opportunities for those age 18 and older.

BBBS has a program with Kirtland Air Force Base to enhance their ability to match a Big with military knowledge with a Little from a military family. BBBS is actively seeking volunteers with military experience, veterans, and their family members to serve as Bigs. When contacting BBBS, specifically ask for this service.

### **Eligibility:**

Population served: Youth ages 6-18 will benefit from a one-to-one friendship with a positive adult.

### **Fees/Costs:**

None

### **Hours:**

8:00 am-6:00 pm, M-F

### **Notes:**

BBBS of Northern NM (Santa Fe) (1-505-983-8360)  
BBBS of Southeastern NM (Roswell) (1-505-627-2227)



## BLUE STAR MOTHERS

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P. O. 9176  
Albuquerque 87119  
505-345-6724  
[www.bluestarmothers.org](http://www.bluestarmothers.org)  
[bsmpres2008@yahoo.com](mailto:bsmpres2008@yahoo.com)

**Category:**  
Outreach  
Support Services  
Volunteer Opportunities

**Description:**

The Blue Star Mothers of America, Inc. ([www.bluestarmothers.org](http://www.bluestarmothers.org)) is a non-partisan, non-political organization. We do not support any political candidate nor do we endorse any religious organization. The military represents all aspects of America as does our organization. Links to our website do not represent an endorsement.

**Services:**

The Wounded Warriors effort provides boxes to 2 field hospitals in Afghanistan and Iraq for wounded soldiers to give them their dignity while hospitalized. Items included: pajamas, sweats, toiletries. Another box is sent to Landstuhl, Germany for soldier's arrival there, as well as a bag for personal belongings. A third box is sent to either Brooks or Walter Reed for arrival there, and a fourth box when/if the soldier goes to another hospital. At this point soldiers also receive calling cards to call family. Family is given up to \$1,000 in financial assistance if needed. If family needs any other help, they just need to ask.

Operation Walking Tall--Crocheted sweaters, blankets, good condition coats sent so the soldiers can distribute to civilians as a gesture of good will.

Sell car magnets, "Support our troops," to raise funds to support programs.

Welcome Home Committee--greet returning military men and women at the airport.

Prepare packages for deployed soldiers on special holidays such as Valentine's Day, Independence Day, Easter, Thanksgiving, Christmas. Notify Blue Star Mothers with the name of your deployed soldier and they will send the care package.

**Eligibility:**

Membership is open to mothers who have sons or daughters serving in the military, whether deployed or not, and to fathers, other family members and friends.

**Fees/Costs:**

None

**Hours:**

unknown

**Notes:**

Albuquerque/Rio Grande (Chapter 2), New Mexico  
[www.nmrgvbluestarmothers.org](http://www.nmrgvbluestarmothers.org)



## BRAIN INJURY ASSOCIATION OF NM

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121 Cardenas NE  
Albuquerque 87108  
505-292-7414  
Toll Free - 1-888-292-7415  
<http://www.braininjurynm.org/>  
[info@braininjurynm.org](mailto:info@braininjurynm.org)

**Category:**  
Healthcare  
Traumatic Brain Injury  
Education

### **Description:**

Brain Injury Association of New Mexico (BIANM) is a private, nonprofit organization comprised of individuals with brain injury, family members, friends and professionals in NM. We are a chartered affiliate of the Brain Injury Association of America.

### **Services:**

Operate a hotline for services and supports.  
Monitor and Advise about Public Policy.

Distribute Educational Materials.  
Teach about brain injury and prevention .

Provide Peer Mentorship.  
Assist with applying for public services.

The Brain Injury Association of NM is charged with distributing the documentary: "Every 21 Seconds, or why I scream at my refrigerator." This documentary is about 8 New Mexicans living with brain injury. It also includes one veteran living with TBI.

Provide assistance with applying for Mi Via, a self-directed program in which individuals have more choices, control, and freedom to design their own service plans to meet their functional, medical, and social needs.

Assist with medical visit preparation.

### **Eligibility:**

Anyone with brain injury

### **Fees/Costs:**

None

### **Hours:**

8:00 am -5:00 pm, M-F

### **Notes:**



## CALVARY CHAPEL

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4001 Osuna Road NE  
Albuquerque 87109  
505-344-0880  
<http://www.calvaryabq.org/>  
[info@calvaryabq.org](mailto:info@calvaryabq.org)

**Category:**  
Outreach  
Spiritual  
Children

**Description:**

Calvary is a Christian fellowship where we gather for the purpose of knowing and glorifying Jesus Christ. We desire to see all people become committed to live as followers of Jesus Christ.

**Services:**

Crisis Chaplains--trained to work with people in crisis: Katrina, wildfires, etc. Individuals travel to a location and work 1/1.

Youth organization that supports activities for young people, providing events such as camping, etc. The programs create an extended friendship network by age group. (These activities do involve a cost.)

Volunteers from the congregation are prepared to serve anyone in need with practical, helpful tasks, excluding childcare. Assistance might include: plumbing, carpentry, cleaning, car repair, tax preparation, yard work, etc.

**Eligibility:**

Anyone in the Albuquerque metro area.

**Fees/Costs:**

Vary by program

**Hours:**

8:00 am-5:00 pm, M-F; 10:00 am-3:00, Sat

**Notes:**

Calvary can assist the Spanish-speaking community.



## CHILDREN'S GRIEF CENTER

---

PO Box 20218  
Albuquerque 87154  
505-323-0478  
[www.childrensgrief.org](http://www.childrensgrief.org)  
[info@childrensgrief.org](mailto:info@childrensgrief.org)

**Category:**  
Mental health  
Counseling  
Children

**Description:**

Children's Grief Center provides mental health services that specifically support grieving children. Target population is children, with services extending to the immediate family members of the grieving child. Primary objective is to provide a safe and non-judgmental place for children, teens and adults to process the death of a loved one. Support groups facilitated by trained volunteers.

**Services:**

Support groups designed to help the grieving child and his/her family. Service is exclusive to support groups.

Each new family that comes to the Grief Center first attends an orientation prior to starting a group.

Orientations are held once per month on a weekday evening from 6:30 - 7:30.

All groups are held at Sunset Mesa School, 3020 Morris Street NE (Corner of Candelaria & Morris), Albuquerque 87111.

Refer to other mental healthcare providers for general counseling.

**Eligibility:**

Anyone

**Fees/Costs:**

Free of charge

**Hours:**

Office: 9:00 am-5:00 pm, M-F

**Notes:**



## CHRISTOPHER PRODUCTIONS

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12301 Oakland Ave NE  
Albuquerque 87122  
505-837-1770  
<http://www.christopherproductions.org/>  
[chris@christopherproductions.org](mailto:chris@christopherproductions.org)

**Category:**  
Awareness  
Outreach  
Mental Health

**Description:**

Christopher Productions is an organization that seeks to empower organizations, help people and change lives for the better by creating unique community organizing and social marketing projects that have at their core the highest quality video programs.

**Services:**

Most projects are directed at youth and their parents. Examples include: mental health, youth suicide, alcohol and drug use.

Videos are available at the website for ordering for home, school or any organization that wishes to utilize the videos to support youth in living healthy lives. Curriculum guides are developed to augment the learning with the videos. Previews of the videos are available at the website.

SAFETEEN New Mexico is a youth driven, community based, non-profit organization. SAFETEEN partners with various public and private entities to fund and create high school programs that educate teens about the real consequences of poor decisions related to risky driving behaviors as well as other critical issues facing teens. Subjects include: under-age drinking, date violence, body image, depression and suicide.

Visit: <http://www.safeteen.net/>  
to see how your school or your children can become involved.

**Eligibility:**

Anyone

**Fees/Costs:**

Vary

**Hours:**

unknown

**Notes:**



## CNM (CENTRAL NM COMMUNITY COLLEGE)

---

525 Buena Vista SE  
Albuquerque 87106  
505-224-3000  
<http://cnm.edu/>

**Category:**  
Education  
Education Benefits  
Education-Vets, Family

### **Description:**

Above all else, our mission at CNM is to help you succeed in whatever educational or workforce training endeavor you might be seeking. Our tuition rates are low for college-credit classes and free for occupational and developmental courses at New Mexico's second-largest postsecondary institution.

### **Services:**

CNM offers over 100 certificate and degree programs. For students who complete a program of study at CNM, CNM offers the Workforce Training Center. In addition, CNM provides job placement for all graduates. This includes veterans and their families.

The Workforce Training Center (WTC) can customize non-credit training and continuing education courses for groups of veteran students. ([www.cnm.edu/campus/wtc](http://www.cnm.edu/campus/wtc)). Call 505-224-5200 and ask for a business development manager.

The Center for Working Families provides academic and financial education, to help transition students and their families from the streets and homeless shelters.

CNM provides opportunities for veterans and their families to earn their GED.

CNM currently provides support services in the area of Certification of Educational Benefits for veterans and their families.

CNM provides 2 + 2 articulated agreements as well as transfer services with the University of New Mexico to assist successful transfers to the 4-year University and obtain a bachelors degree.

Will work with military members on enrollment and withdrawal from CNM based upon deployment schedules.

### **Eligibility:**

Anyone  
Varies by program

### **Fees/Costs:**

Vary

### **Hours:**

8:00 am-5:00 pm, M-F

### **Notes:**



## CNM FOUNDATION

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525 Buena Vista SE  
Albuquerque 87106  
505-224-4685  
[www.cnm.edu/depts/cnmfoundation](http://www.cnm.edu/depts/cnmfoundation)

**Category:**  
Education  
Donations  
Scholarships

**Description:**

The CNM Foundation works to provide the extra financial assistance necessary for the citizens of CNM's service area to obtain the educational opportunities they deserve.

**Services:**

The CNM Foundation, its officers and its board members work with members of the community to raise funds for student scholarships, program support and other special college needs.

**Eligibility:**

CNM students with financial need

**Fees/Costs:**

None

**Hours:**

8:00 am- 5:00 pm, M-F

**Notes:**





## CNM WORKFORCE TRAINING CENTER

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5600 Eagle Rock Ave NE  
Albuquerque 87113  
505-224-5200  
<http://www.cnm.edu/campus/wtc/>

**Category:**  
Education  
Employment

**Description:**

The CNM Workforce Training Center (WTC) provides innovative, customized training, skill development, and business consulting of the highest quality in order to foster and enhance economic development in New Mexico. The Workforce Training Center at CNM is dedicated to helping businesses, professional organizations and government agencies develop and deliver programs that increase productivity and profitability.

**Services:**

Lifelong skills development for individuals.

Innovative customized training to businesses.

The Workforce Training Center (WTC) can customize non-credit training and continuing education courses for groups of veteran students. ([www.cnm.edu/campus/wtc](http://www.cnm.edu/campus/wtc)). Call 505-224-5200 and ask for a business development manager.

Business consulting.

Entrepreneurial service.

**Eligibility:**

Anyone

**Fees/Costs:**

Vary

**Hours:**

7:00 am-5:00 pm, M-F

**Notes:**



## COMING HOME CONNECTION (CHC)

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418 Cerrillos Road, Suite 18  
Santa Fe 87501  
505-988-2468  
<http://cominghomeconnection.org/>  
[info@cominghomeconnection.org](mailto:info@cominghomeconnection.org)

**Category:**  
Healthcare  
Volunteer Opportunities  
Support Services

**Description:**

Coming Home Connection provides free access to trained volunteers as supportive home care assistants for adults, children and their immediate families in the greater Santa Fe area. Our focus is on end-of life care, brain injuries, long-term illness, disability, children and veterans.

We offer volunteer opportunities including free trainings.

Volunteers are trained in bed care and in supporting client and family to follow doctor's orders, with sensitivity to spiritual and emotional issues. Volunteer caregivers often provide respite for over-tasked family members.

**Services:**

Assignment of trained volunteer in-home caregivers

Trainings for in-home caregiving

Network for professional home health caregivers and community services

**Eligibility:**

Anyone needing in-home support due to health limitations.

**Fees/Costs:**

None

**Hours:**

9 am – 4pm, M-F

**Notes:**

Coming Home Connection offers compassionate, individualized in-home care and personal support, honoring privacy and dignity and enhancing the quality of daily life. As a local, community-based, non-profit organization, we are committed to empowering New Mexicans to serve each other with sensitivity and grace.



## CRISIS HOTLINE (NATIONAL SUICIDE PREVENTION)

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1-800-273-TALK (8255)  
<http://suicidepreventionlifeline.org/>

**Category:**  
Crisis  
Hotline  
Counseling

**Description:**

Mission is to provide immediate assistance to anyone seeking mental health services.

**Services:**

Call to speak with someone who cares.  
Call if you feel you might be in danger of hurting yourself.  
Call to find referrals to mental health services in your area.  
Call to speak to a crisis worker about someone with whom you're concerned.

**Eligibility:**

Anyone

**Fees/Costs:**

None

**Hours:**

24 hrs/day, 7 days/week

**Notes:**



## DEPARTMENT MILITARY AFFAIRS (DMA)/NATIONAL GUARD

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47 Bataan Blvd  
Santa Fe, NM 87508  
(505) 474-1200 (Voice) (866) 460-4100 (Toll-Free Family Support Line)  
<https://www.nm.ngb.army.mil/>

**Category:**  
Service

**Description:**

This is a state entity that supports the New Mexico National Guard vision, the Department of Military Affairs (DMA) will provide the necessary infrastructure required to support the Army and Air National Guard, State Defense Force and Civil Air Patrol missions. Contact this department directly for further program information.

**Services:**

**Eligibility:**

**Fees/Costs:**  
Vary

**Hours:**  
Vary

**Notes:**



## DISABLED AMERICAN VETERANS

---

500 Gold SW (VA Regional Office) Room 3508  
Albuquerque 87102  
505-346-4864  
<http://www.dav.org/>

**Category:**  
Veterans Service Organization  
Disability  
Advocacy

### **Description:**

With more than 1.2 million members, we are an organization of disabled veterans who is focused on building better lives for disabled veterans and their families.

The organization accomplishes this goal by providing free assistance to veterans in obtaining benefits and

services earned through their military service. It is fully funded through its membership dues and public contributions. It is not a government agency and receives no government funds.

DAV is the foremost representative of the interests of disabled veterans and their families, their widowed spouses and their orphans before federal, state, and local governments. Our National Legislative Program

ensures disabled veterans are not forgotten by lawmakers.

### **Services:**

Our largest endeavor is the National Service Program. In 88 offices, a corps of 260 National Service Officers (NSOs) and 26 Transition Service Officers (TSOs) directly represent veterans with claims for benefits from the Department of Veterans Affairs and the Department of Defense. This free service is available to all veterans.

### **Eligibility:**

Disabled veterans

### **Fees/Costs:**

None

### **Hours:**

### **Notes:**



## DISABLED PARKING PERMITS AND SPACES

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(505) 827-0075  
MVD State Office  
P.O. Box 1028  
Santa Fe, NM 87501  
Attn: Disabled Placard Issuing Program  
<http://www.tax.state.nm.us/>

**Category:**  
Disability  
Transportation

**Description:**

Disabled parking placards are available for individuals with disabilities that prevent them from walking long distances. An individual will need to fill out a certificate of eligibility form, get it signed by a doctor and turn it in to a local Motor Vehicle Division office. Refer to "Motor Vehicle Division" or "Taxation and Revenue" in the local phone book for the nearest MVD office. An individual can also call the toll-free state MVD office or visit them online to get a certificate of eligibility form.

**Services:**

**Eligibility:**

**Fees/Costs:**  
None

**Hours:**  
9:00 am- 5:00pm

**Notes:**

(888) 683-4636 Toll Free, State MVD



## EMPLOYER SUPPORT OF THE GUARD AND RESERVE (ESGR)

---

600 Wyoming NE  
Albuquerque 87123  
505-271-7122  
<http://www.esgr.org/>

**Category:**  
Education  
Advocacy  
Counseling

**Description:**

ESGR was established in 1972 to promote cooperation and understanding between Reserve component members and their civilian employers and to assist in the resolution of conflicts arising from an employee's military commitment. It is the lead DoD organization for this mission under DoD Directive 1250.1.

**Services:**

Operate a proactive program directed at U.S. employers, employees, and communities that ensures understanding and appreciation of the role of the National Guard and Reserve in the context of the DoD Total Force Policy.

Encourage and assist employee participation in National Guard and Reserve training programs and on military duty, without civilian job impediments of any kind, to include encouraging voluntary compliance with federal and state statutes governing employment and reemployment rights of Reserve component members.

Encourage interaction between National Guard and Reserve units and their communities to promote public understanding of the National Guard and Reserve and encourage partnerships between civilian organizations and military units in the community.

Assist in preventing, resolving, or reducing employer and/or employee problems and misunderstandings that result from National Guard or Reserve membership, training, or duty requirements through information services and informal mediation.

Assist in educating National Guard and Reserve members regarding their obligations and responsibilities to employers.

**Eligibility:**

National Guard/Reserve members in New Mexico

**Fees/Costs:**

None

**Hours:**

8:00 am-5:00 pm, M-F

**Notes:**

1-800-3346-4590 (Toll Free)



# ENLISTED ASSOCIATION OF THE NATIONAL GUARD OF THE US

## (EANGUS)

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3133 Mount Vernon Avenue  
Alexandria, VA 22305  
1-800-234-3264 (Toll Free)  
[www.eangus.org](http://www.eangus.org)  
[eangus@eangus.org](mailto:eangus@eangus.org)

**Category:**  
Emergency relief  
Scholarships  
Advocacy

**Description:**

The Enlisted Association of the New Mexico National Guard (EANMNG) was established in 1980 by a group of National Guard enlisted members. The desire was to perpetuate the best traditions of the enlisted corps of the Army and Air National Guard of the State. The mission is to support the soldier, airman and their families.

**Services:**

Making available to the National Guard the collective leadership, abilities, knowledge and experience of the Association members.

We Care for America Foundation: provides scholarships, awards, patriotism awareness, veterans against drugs programs, and emergency relief for National Guard members and their families.

Download applications for emergency relief:

[http://www.memberconnections.com/olc/pub/LCNG/cpages/about\\_eangus/we\\_care\\_for\\_america.jsp](http://www.memberconnections.com/olc/pub/LCNG/cpages/about_eangus/we_care_for_america.jsp)

Many scholarships are available to members and their families.

**Eligibility:**

Enlisted National Guard/Reserve Members in New Mexico

**Fees/Costs:**

None

**Hours:**

Unknown

**Notes:**

New Mexico: [www.eanmng.com](http://www.eanmng.com)  
email: [eanmaang@aol.com](mailto:eanmaang@aol.com)





## FISHER HOUSE

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1401 Rockville Pike, Suite 600  
Rockville, MD 20852  
1-888-294-8560  
[www.fisherhouse.org](http://www.fisherhouse.org)  
[info@fisherhouse.org](mailto:info@fisherhouse.org)

**Category:**  
Scholarships  
Housing  
Financial Assistance

### **Description:**

The Foundation donates comfort homes built on the ground of major military and VA medical centers. These homes enable family members to be close to a loved one at the most stressful times--during hospitalization from an unexpected illness, disease, or injury.

### **Services:**

There is at least one Fisher House at every major military medical center to assist families in need and to ensure that they are provided with the comforts of home in a supportive environment.

Provide airline tickets to Enduring Freedom and Iraqi Freedom hospitalized service members and their families.

Scholarships for military children.

Caring Bridge - provides ability to create a website in which you can quickly alert family and friends of the latest information regarding your loved one's well-being.

Newman's Own Awards - recognizes volunteer and non-profit organizations supporting our nation's military families. Present an innovative plan to improve the quality of life for military families and you may be awarded up to \$15,000 to carry out that plan. The proposal must be postmarked, faxed or emailed by May of each year.

### **Eligibility:**

Service men and women, with an approved leave of five or more days, may be given a free round trip airline ticket for a trip from the medical center to their home and return if they are not eligible for government funded airfare.

Qualifying service men and women may be given free round trip airline tickets to enable their family or close friends to visit them while they are being treated at the medical center.

Available to NM service people and their families

### **Fees/Costs:**

None

### **Hours:**

9:00 am-5:00 pm ET, M-F

### **Notes:**



## GOLD STAR MOTHERS

---

2128 Leroy Place NW  
Washington, DC 20008  
202-265-0991  
<http://www.goldstarmoms.com/>

**Category:**  
Support-Morale  
Volunteer Opportunities  
Financial Assistance

**Description:**

American Gold Star Mothers, Inc. is an organization of mothers who have lost a son or daughter in the service of our country. If you have lost your child and would like to be part of a community of others in your situation, we invite you to join us. No one knows how you feel like another mother who has lost a child.

**Services:**

Works with Blue Star Mothers in fundraising for care packages for troops.

Visits VA Hospital.

In need of donations and volunteers.

Works closely with Blue Star Mothers and Wounded Warriors effort.

**Eligibility:**

Mothers of deceased service personnel

Other family members of deceased service personnel can join as associate members

**Fees/Costs:**

None

**Hours:**

Unknown

**Notes:**

Local contact: 505-281-5116



## GOODWILL INDUSTRIES OF NM

---

5000 San Mateo NE  
Albuquerque 87109  
505-881-6401  
<http://www.goodwill.org/>

**Category:**  
Employment  
Education

**Description:**

Goodwill provides job development, job coaching, resource assistance, employer training and case management services from intake to placement, and for a minimum of 90 days into a new job.

**Services:**

Training--clerical, courtesy clerk, retail, warehousing, janitorial, customer service, and Microsoft/Excel programs. Workshops are offered on strategies for success, resume and master application, interview skills, work ethics and employer expectation. An occupational literacy program targets persons with limited English proficiency. The program is designed to improve workplace communications skills and therefore, improves on-the-job success, including improved advancement opportunities.

Community Employment Programs include:

- a) Supported Employment Program--places individuals in competitive community-based employment while offering ongoing case management support to retain employment.
- b) Skills Training--provides short-term intensified trainings that allow individuals to acquire essential workplace skills quickly and with little time investment, resulting in increased success rates.
- c) Occupational Literacy Program--provides services to individuals who are limited English proficient and offers training in business English, computer skills and customary American workplace practices.
- d) Job Development and Placement Services--will begin later in 2008.
- e) Case Management Programs--provide services to persons with traumatic brain injury and the disabled and elderly population.
- f) Transitional Opportunity Program--prepares individuals for eventual community employment by providing them with transitional work in Goodwill Industries New Mexico commercial operations.
- g) Pathways to Self-Sufficiency Program--serves homeless or near homeless individuals by providing basic necessities, job training, placement, coaching and retention services.
- h) Job Club--provides a fun and relaxed setting where people can socialize and meet with others seeking employment.

**Eligibility:**

Any person with a barrier to employment, including disabled veterans

**Fees/Costs:**

None

**Hours:**

8:00 am-5:00 pm. M-F

**Notes:**



## GREATER ALBUQUERQUE HABITAT FOR HUMANITY

---

204 San Mateo SE, Suite E  
Albuquerque 87108  
505-265-0057  
[www.habitatabq.org](http://www.habitatabq.org)  
[gahh@habitatabq.org](mailto:gahh@habitatabq.org)

**Category:**  
Housing

**Description:**

Habitat for Humanity is an international, ecumenical, non-profit organization founded on Christian principles that builds homes for people in need who could not otherwise afford to own homes at today's prices.

**Services:**

Habitat does not just give away homes, but each Habitat household works 500 hours of "sweat equity" building their own home. Each family buys their own home from Habitat at cost price. Requires the selected individual or family to help build their home in order to gain self-reliance, self-esteem and new skills. Financially assists an individual or family with mortgage payments on a home by acting as the mortgage lender and does not charge interest on the mortgages.

**Eligibility:**

Selection criteria 1: Need or lack of adequate housing and inability to obtain through conventional means. (Total income must be between 25-50% of median family income for the Albuquerque area.)

Selection criteria 2: Must demonstrate the ability to pay the mortgage, real estate taxes and insurance.

Selection criteria 3: Must be willing to participate as a partner with Habitat by contributing in the building of the new home.

**Fees/Costs:**

1% down payment upon closing

**Hours:**

8:30 am-4:30 pm, M-F

**Notes:**

See Appendix A on the website for more details and how to apply.



## GREATER SANDOVAL COUNTY CHAMBER OF COMMERCE

---

484 South Camino del Pueblo, Room 5  
Bernalillo 87004  
505-404-2073  
[www.sandovalchamber.com](http://www.sandovalchamber.com)  
[GSCCCI@aol.com](mailto:GSCCCI@aol.com)

**Category:**  
Entrepreneurial  
Advocacy  
Education-Business

**Description:**

The mission of the Greater Sandoval County Chamber of Commerce (GSCCC) is to be the voice of and a resource for the multi-cultural business community we serve.

**Services:**

GSCCC was founded to meet the needs of business in the rural communities of Sandoval County, NM.

Works with and serves all members of the business community to support their businesses.

New business owners can get assistance with funding capital, counseling and support for starting a business, as well as assistance with writing a business plan. (Small fees apply.)

Skill training in computer programs and professional business skills are also available on referral.

**Eligibility:**

Works with vets, and anyone who is interested in starting a business in the county.

**Fees/Costs:**

Vary

**Hours:**

Unknown

**Notes:**



## HELMETS TO HARDHATS

---

1-866-741-6210 (Technical Assistance)

[www.helmetstohardhats.com](http://www.helmetstohardhats.com)

**Category:**

Employment  
Education

**Description:**

Helmets to Hardhats is a national program that connects National Guard, Reserve and transitioning active duty military members with quality career training and employment opportunities within the construction industry.

**Services:**

The program is administered by the Center for Military Recruitment, Assessment, and Veterans Employment, and headquartered in Washington, DC.

Candidates can access information about careers and apprenticeships via the website.

Call toll-free number for more information and assistance.

**Eligibility:**

Open to all service members regardless of rank, and based on the standards set by each individual career provider.

In most cases you must be at least 18 years of age, have an honorable discharge, have a high school diploma or equivalency, pass a drug test, conduct an interview and be physically fit to perform work. Must provide an email address

**Fees/Costs:**

**Hours:**

9:00 am to 6:00 pm ET, M-F

**Notes:**

See NM Department of Workforce Solutions, Veterans Connection



## HOFFMANTOWN CHURCH

---

8888 Harper Dr NE  
Albuquerque 87111  
505-828-2600  
<http://hoffmantownchurch.org/>

**Category:**  
Spiritual  
Support-Morale  
Education

**Description:**

Hoffmantown Church is affiliated with the Southern Baptist Convention.

**Services:**

Worship services are provided.

Benevolence Program stocks food items for emergency assistance.

Offers "Life Groups" at no charge other than required resources. Subjects revolve around spiritual and practical living skills. These groups are an opportunity to be in community with others.

**Eligibility:**

Open to all who wish to attend

**Fees/Costs:**

Vary

**Hours:**

8:00 am-5:00 pm, M-F

**Notes:**

Visit website for more information.



## HOGARES INC

---

1218 Griegos Rd NW  
Albuquerque 87107  
505-345-8471  
[www.hogaresinc.com](http://www.hogaresinc.com)

**Category:**  
Mental Health  
Children

**Description:**

To meet the therapeutic needs of children and youth in a safe and caring environment, through teamwork and dedication, whereby the youth can remain or return to their own home or community and successfully attend school and/or work.

**Services:**

Works with children who have mental health issues.

Provide case management, outpatient therapy and several residential treatment facilities.

**Eligibility:**

Children and adolescents up to the age of 18

**Fees/Costs:**

Vary

**Hours:**

8-6 M-Th  
8-5:30 Fri

**Notes:**





## HOMES FOR OUR TROOPS

---

37 Main Street  
Taunton, MA 02780  
508-823-3300  
[www.homesforourtroops.org](http://www.homesforourtroops.org)

**Category:**  
Housing  
Home Remodification

**Description:**

Homes for our Troops is a non-profit, non-partisan 501(c) (3) organization founded in 2004. We assist severely injured service men and women and their immediate families by raising donations of money, building materials and professional labor, and coordinating the process of building a new home or adapting an existing home for handicapped accessibility.

**Services:**

Build and remodel specially adapted homes for our most severely wounded veterans

**Eligibility:**

The most severely injured service members returning from Iraq and Afghanistan.  
All branches of the military who qualify, including New Mexico service people.  
Recipients must meet the eligibility requirements determined by the Specially Adapted Housing (SAH) Grant from the Veterans Administration.

**Fees/Costs:**

All services provided are at no cost to veterans

**Hours:**

9:00 am-5:00 pm ET

**Notes:**

To review requirements and apply for assistance, go to the website and click on: "Contact Us."  
Call 1-866-787-6677 (Toll-free)



## HOUSE ARMED SERVICES COMMITTEE

---

2120 Rayburn House Office Bldg.  
Washington, D.C. 20515  
(202) 225-4151  
<http://armedservices.house.gov/>

**Category:**  
Legislative

**Description:**

This Committee is responsible for funding and oversight of the Department of Defense (DOD) and the United States armed forces, as well as substantial portions of the Department of Energy.

**Services:**

**Eligibility:**

**Fees/Costs:**  
None

**Hours:**

**Notes:**



## HOUSE COMMITTEE ON VETERANS AFFAIRS

---

335 Cannon House Office Bldg.  
Washington, D.C. 20515  
(202) 225-9756  
<http://veterans.house.gov/>

**Category:**  
Advocacy  
Legislative

**Description:**

This website is designed to allow you to interact with the committee as it continues its important work. You will find information on our membership, history, upcoming and past hearings, legislation and other important news concerning committee action.

**Services:**

**Eligibility:**

**Fees/Costs:**  
None

**Hours:**

**Notes:**



## JEWISH FAMILY SERVICES

---

5520 Wyoming Blvd NE, Suite 200  
Albuquerque 87109  
505-291-1818  
[www.jfsabq.org](http://www.jfsabq.org)  
[info@jfsnm.org](mailto:info@jfsnm.org)

**Category:**  
Counseling  
Food-References  
Transportation

**Description:**

Guided by Jewish values, Jewish Family Services targets social services that help preserve and improve the quality of life for New Mexicans.

**Services:**

Provides professional counseling for individuals, couples and families, including grief and loss, depression, relationships, parenting, alcohol and substance abuse, emotional, physical and sexual abuse. Some PTSD screening is available.

Food pantry is available to needy individuals and families regardless of age or income. Call for hours & guidelines.

Provide services for the elderly population including case-management, transportation, nutrition education, aging wellness, senior housing and a utility program.

**Eligibility:**

Services available to everyone

**Fees/Costs:**

Varies by service--sliding scale

**Hours:**

Vary

**Notes:**

Counseling may have a waiting list; please call for an appointment.



## JOY JUNCTION

---

4500 2nd Street SW  
Albuquerque 87102  
505-877-6967  
[www.joyjunction.org](http://www.joyjunction.org)  
[info@joyjunction.org](mailto:info@joyjunction.org)

**Category:**  
Housing Emergency  
Transportation  
Food-Homeless

**Description:**

Joy Junction Transitional Housing Helps Homeless Families Reclaim Their Lives. Joy Junction is a Christian Ministry.

**Services:**

Provides both emergency and longer-term food, shelter, clothing, transportation, and an array of other services for homeless women and families.

Accepts donations of food, clothing, furniture, appliances, bedding, linens and household items.

(Cannot accept any damaged items as they do not have a repair facility.)

Residents have access to the thrift shop and receive a weekly clothing allowance at no cost.

Vans are available to bring people to the shelter or take them to appointments

**Eligibility:**

Homeless women and families

**Fees/Costs:**

None

**Hours:**

24 hours/day, 7 days/week

**Notes:**

1-800-924-0569 (Toll-free)



## KAFB AIRMAN & FAMILY READINESS CENTER

---

Consolidated Support Bldg 20245, # 126  
Kirtland Air Force Base  
505-846-0741/0751  
<http://www.kirtland.af.mil/>

**Category:**  
Education  
Support Services  
Volunteer Opportunities

### **Description:**

### **Services:**

Information and Referral--A comprehensive listing of base & community programs and services to meet most family needs.

Employment Assistance (Career Focus)--Maintains information about local job market and employment agencies. Includes monthly workshops and personalized assistance on job search.

Relocation Assistance--Addresses concerns related to relocation.

Personal Financial Management--Links people with family financial management, consumer education and consultation.

Air Force Aid Society, Army Emergency Relief, Navy-Marine Corps Relief Society--Services include emergency financial assistance for basic maintenance, essential repairs, dental care, emergency travel, if the individual meets necessary criteria.

Family Life Education--Reaches effective ways to enhance military family life through classes in parenting, communication, marriage enrichment, aging parents.

Family Readiness--Prepares families for the challenges of deployment.

Transition Assistance--Assists retiring and separating service members and families in making a smooth transition to civilian life.

Air Force Wounded Warrior Program--Supports initiative to ensure all combat-injured, medically separated members receive complete information and entitlements due them.

Key Spouse Program--Individuals appointed to perform a vital communication role between the unit and its families by assisting in finding resources and providing support to families during time of need.

### **Eligibility:**

Active duty, Guard, Reserve, DoD Civilians, Retired Military Personnel and their eligible family members  
Must provide an eligible military identification card.

### **Fees/Costs:**

### **Hours:**

Monday-Friday - 7:15 am - 4:00 pm

### **Notes:**



## KIRTLAND FEDERAL CREDIT UNION

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Albuquerque area  
505-254-4369  
[www.kirtlandfcu.org](http://www.kirtlandfcu.org)

**Category:**  
Financial Assistance  
Financial Education  
Service

**Description:**

Established in January 1958, Kirtland Federal Credit Union serves military and civilian personnel on Kirtland Air Force Base, U.S. Reserve Forces in New Mexico, the New Mexico National Guard, numerous Select Employee Groups and military retirees.

**Services:**

Provides a complete line of financial products and services including: Checking, Savings, Online Services, Credit Cards, Real Estate Center, Home Equity, Vehicle Loans, Other Loans, Investments, Insurance, Vehicles for Sale, Documents.

Provides free financial seminars for members.

Active Duty Members and Members of the Guard & Reserves are eligible for FREE CHECKING!

\$500 deployment relief loan.

60-day loan extensions when deployed.

\$1,000 unsecured start-up loan for members needing to establish credit.

**Eligibility:**

Must be a member to use services of the Credit Union.

**Fees/Costs:**

Vary

**Hours:**

M-Th (9-5), Fri (9-6), Sat (9-3)

**Notes:**

Check website for all available services, branch locations, hours and ATMs.

1-800-880-5328 (Toll free)



## LITAP (LOW INCOME TELEPHONE ASSISTANCE PROGRAM)

---

**Category:**  
Financial Assistance

**Description:**

This program offers reduced basic phone rates for qualified individuals based upon income and family size. An individual may apply for this program through a local ISD office or by contacting the telephone company directly.

Baca Valley Telephone Co.	1-800-732-9166
ENMR Telephone co-op	1-800-432-2369
Verizon	1-800-483-4400
Jicarita Telephone Co.	1-505-387-2216
Leaco Rural Telephone co-op	1-800-851-0554
Penasco Valley co-op	1-800-505-4844
Roosevelt Telephone co-op	1-505-359-1273
Tularosa Basin Telephone Co.	1-505-585-2700
Qwest	1-800-244-1111
Western NM Telephone Co.	1-800-535-2330

**Services:**

**Eligibility:**

**Fees/Costs:**

**Hours:**

**Notes:**





## LOAN\$ 4 HOME\$

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201 Eubank Blvd NE, Suite D  
Albuquerque 87123  
505-298-9800  
[www.veteransloans4homes.com/](http://www.veteransloans4homes.com/)  
[don@veteransloans4homes.com](mailto:don@veteransloans4homes.com)

**Category:**  
Financial Assistance

**Description:**

**Services:**

Loan\$ 4 Home\$ has the lowest home loan interest rates in 30 years  
Use your VA eligibility to:

Purchase a new home with no down payment and low interest rates

Purchase or refinance homeRollover existing VA Home Loans

Pay off high interest first and second mortgages, credit cards and consumer debt.

**Eligibility:**

Active duty, veterans, reservists and guardsmen

**Fees/Costs:**

Vary

**Hours:**

8:00 am-6:00 pm, M-F

**Notes:**



## LOVELACE MEDICAL

---

601 Dr. Martin Luther King Jr Avenue NE  
Albuquerque 87102  
505-727-8000  
<http://www.lovelace.com/home/home.asp>

**Category:**  
Healthcare  
Traumatic Brain Injury  
Post Traumatic Stress Disorder

**Description:**

**Services:**

Healthcare Services: Surgery, Emergency, Cardiac Care Center, Cancer Care Center, Radiology, Medical Specialities.

Provides services mainly to adults but treats children in the ER. Then the patient is transferred to UNM facilities.

Hospital screens for PTSD and TBI in the full service behavioral health unit.

They have a statewide network of over 6,500 physicians and medical providers through the Lovelace Health Plan and Lovelace Insurance Company.

The Lovelace One-Call Program (1-888-727-7646) -- A 24/7 hotline operated by registered nurses and benefiting patients outside the larger communities. They refer individuals who need specialized care to certified doctors in the Albuquerque area.

Translators are available on site as well.

**Eligibility:**

Lovelace System is ready and willing to help New Mexico veterans.

**Fees/Costs:**

Vary

**Hours:**

24 hrs/day, 7 days/week

**Notes:**

Accepts Tricare



## LOVELACE REHABILITATION HOSPITAL

---

505 Elm St. NE  
Albuquerque 87102  
505-727-4700  
<http://www.lovelace.com/home/home.asp>

**Category:**  
Rehabilitation  
Post Traumatic Stress Disorder  
Traumatic Brain Injury

**Description:**

The Lovelace Rehabilitation Hospital is the only hospital in New Mexico accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF) in four programs: Brain Injury, Spinal Cord Injury, Comprehensive Medical Inpatient Rehabilitation and Outpatient Medical Rehabilitation.

**Services:**

Lovelace Rehab Hospital screens for both Post Traumatic Stress Disorder (PTSD) and Traumatic Brain Injury (TBI).

There are several other Lovelace rehabilitation out-patient facilities located in Albuquerque. To schedule all appointments system wide, call (505) 727-4725.

There are currently no facilities in rural communities, but the Rehabilitation Hospital tries to accommodate families' needs.

There are multilingual (Navajo and Spanish) staff readily available for Native American and Hispanic veterans.

Lovelace Rehabilitation does not provide services for addiction or substance abuse.

**Eligibility:**

**Fees/Costs:**

Vary

**Hours:**

24 hrs/day, 7 days/wk

**Notes:**

Accepts Tricare



## LOVELACE WOMEN'S HOSPITAL

---

4701 Montgomery Blvd NE  
Albuquerque 87109  
505-727-8000  
<http://www.lovelace.com/home/home.asp>

**Category:**  
Healthcare  
Women  
Post Traumatic Stress Disorder

**Description:**

Lovelace Women's Hospital is designed specifically to meet women's needs. Every basic service is offered, ranging from birthing floors to operating rooms and includes a full service Emergency Room.

**Services:**

Screens and provides treatment for PTSD and TBI with a special emphasis on PTSD. There are counselors and social workers on- site/on-call. Patients are also screened for emotional and physical abuse. It is a one-on-one environment, so the patient can answer honestly without parent/spouse present.

Problems relating to substance abuse are referred to either the downtown hospital that includes a mental health facility, with both in- and out-patient care, or to rehab at Desert Hills or Pinon Hills Center.

Dental staff perform out-patient care and restorative surgery.

Speech, occupational and physical therapy is readily available.

If a service is not provided, Women's usually refers patients within the Lovelace system.

Bilingual staff readily available.

**Eligibility:**

Geared especially to meet the needs of women, yet all services are provided for men as well.  
Accepts Tricare

**Fees/Costs:**

Vary

**Hours:**

24 hrs/day, 7 days/wk

**Notes:**



## MILITARY ONESOURCE

---

1-800-342-9647

<http://www.militaryonesource.com/>

**Category:**

Support Services  
Hotline  
Mental Health

**Description:**

A world-wide, toll-free information and referral telephone service

**Services:**

Calls are directed to the Triage Consultant who screens for eligibility and service need.

Specialties provided: adoption, adult disability, education, special education, tax preparation, nanny services, spousal employment, elder care, financial consultation, financial planning.

Consultants provide not only referrals but assistance throughout the process.

Mental Health services are provided to callers in need. Military One Source can provide six individual sessions with a therapist to a member and their family. Military One Source will find a therapist within 25 miles of their location. The six sessions are paid for by Military One Source funded by DoD.

If unable to provide the needed services, they will research and contact an agency that will have the needed resource.

All veteran member calls are referred to the VA for services.

**Eligibility:**

All active duty, National Guard and Reserve status military members and their families, and deployed civilians and their families.

**Fees/Costs:**

None

**Hours:**

24 hours/day, 7 days/week

**Notes:**

Spanish call line: 1-877-888-0727



## MILITARY ORDER OF THE PURPLE HEART

---

500 Gold SW (VA Regional Office)  
Albuquerque 87102  
505-346-4883  
[www.pva.org](http://www.pva.org)

**Category:**  
Veterans Service Organization  
Support Services  
Volunteer Opportunities

### **Description:**

The Purple Heart is awarded to members of the Armed Forces who are wounded by an instrument of war in the hands of the enemy and posthumously to the next of kin in the name of those who are killed in action or die of wounds received in action.

The organization was formed in 1932 for the protection and mutual interest of all who have received the decoration. Composed exclusively of Purple Heart recipients, it is the only veterans service organization comprised strictly of "combat" veterans.

### **Services:**

Provide claims service (for wounds and injuries during time served) to veterans.

Solicit donations and generate service projects to raise funds for rehabilitation, welfare and service work for veterans.

Contributions to the programs help the veterans who participate in these endeavors. They enable the organization to do many things on behalf of hospitalized and needy veterans and their families.

Wives, mothers, daughters, step-daughters and adopted daughters of Purple Heart recipients are eligible to belong to the Ladies' Auxiliary of the Military Order of the Purple Heart, which also does important work nationally and locally in veterans' hospitals.

The six active chapters in New Mexico perform various volunteer service work as needed by veterans

### **Eligibility:**

Combat veterans

### **Fees/Costs:**

None

### **Hours:**

8:00 am-4:00 pm, M-F

### **Notes:**

Contact: Department of NM Commander at  
505-270-4689



## MOAA (MILITARY OFFICERS ASSOCIATION OF AMERICA)

---

<http://moaa.org>  
(800) 234-6622

**Category:**  
Advocacy  
Legislative  
Veteran Service Organization

**Description:**

MOAA is the nation's largest and most influential association of military officers. It is an independent, nonprofit, politically nonpartisan organization.

MOAA is governed by a chairman and board of directors consisting of 36 officers from the seven uniformed services representing both regular and reserve association members.

**Services:**

As a MOAA member, you'll have access to advice, money-saving products & services, plus a team of legislative professionals fighting for your rights.

**Eligibility:**

You don't have to be retired to join the ranks of MOAA. Find out if you're eligible for membership in the largest association for military officers in the U.S.

**Fees/Costs:**

**Hours:**

**Notes:**



## NATIONAL AMPUTATION FOUNDATION

---

40 Church Street  
Malverne, NY 11565  
516-887-3600  
[www.nationalamputation.org](http://www.nationalamputation.org)  
[amps76@aol.com](mailto:amps76@aol.com)

**Category:**  
Disability  
Amputation  
Support-Morale

### **Description:**

Founded in 1919, The National Amputation Foundation (NAF) has for over 80 years been offering valuable assistance to veterans of World War I and II, Korea, the Vietnam Conflict, Desert Storm and Operation Iraqi Freedom. Since then, the Foundation has expanded its facilities to include civilian amputees as well.

### **Services:**

Amp to Amp Program--An amputee member of our organization, who has returned to a normal life, visits the new amputee to provide morale support. This can also take place over the phone.

Medical Equipment Give-A-Way Program--Donated medical equipment is available to any person in need. This includes wheelchairs, walkers, commodes, canes and crutches.

Members travel to Walter Reed and Bethesda Hospitals to visit with soldiers.

Offers six (6) \$500.00 scholarships to college students with a major limb amputation, who will be attending an accredited university as a full time student.

Booklets and pamphlets that provide information, specific to the needs of above-the-knee, below-the-knee, and arm amputees.

Provide contact information for Veterans Benefits.

### **Eligibility:**

All military and civilian amputees

### **Fees/Costs:**

None

### **Hours:**

10:00 am-4:00 pm, M-Th

### **Notes:**

Donations of medical equipment and financial donations are greatly appreciated. All donations are deductible as charitable contributions and go to the Foundation to continue programs and services.





# NM BUSINESS LEADERSHIP NETWORK/EMPLOYERS' DISABILITY

## RESOURCE (NMBLN/EDR)

---

3900 Osuna Blvd NE  
Albuquerque 87109  
505-379-6533  
[www.newmexicobltn.com](http://www.newmexicobltn.com)

**Category:**  
Employment  
Disability  
Advocacy

**Description:**

The mission of the Employers' Disability Resource is to connect employers to resources that enable them to attract, recruit, hire, promote and retain employees with disabilities...because it is good business.

**Services:**

Provides a strong network in the community to bring employers and employees with disabilities together for success within existing businesses as well as supporting individuals with disabilities (and in particular, Vets) with new business and start-up ideas.

Provides training and education, links to resources, networking opportunities, marketing and public relations on disability related subjects.

Provides assistance through an on-line Resource Center.

Works closely with the U. S. Department of Labor's "Hire Vets First" Program.

**Eligibility:**

**Fees/Costs:**  
None

**Hours:**  
9:00 am-5:00 pm, M-F

**Notes:**



## NM CYFD CHILD CARE ASSISTANCE PROGRAM

---

1920 Fifth Street  
Santa Fe 87501  
505-827-4698  
<http://www.cyfd.org/childcare.htm>

**Category:**  
Childcare  
Financial Assistance

**Description:**

The CYFD Child Care Services Bureau provides families in New Mexico with assistance for the cost of child care.

**Services:**

Provides financial assistance (subsidy) for child care costs based on the size of your family and your family's income. Pays for the child care cost only, not the taxes or any additional costs that may accrue. Assistance amount can vary from \$278 to \$608 depending on the child care needs. Circumstances that affect the amount include: age, amount of time needed, level of care, whether meals will be provided.

Required application documents: income verification for 1 month or school verification, children's birth certificates, picture ID for adults, social security cards and residency confirmation.

Applications are available at any Child Care Assistance Office in the state.

**Eligibility:**

Anyone who is working and/or attending school, or is participating in a TANF approved activity, or is incapacitated, has a signed confirmation from a physician and has a need for child care.

Eligibility is determined based upon meeting the Federal Poverty level income guidelines of 165%, along with confirmed residency. Any VA or military income is accountable under the gross income level. However, Department of Vocational Rehab income is exempt in qualifying income.

Children served are between the ages of 6 weeks to 13 years of age. Contact your local Child Care Assistance Office to determine eligibility.

**Fees/Costs:**

None

**Hours:**

Walk-ins: Tuesday or Thursday

**Notes:**

Child Care Assistance Offices are listed on the website or you may call 1-800-294-6615 in Albuquerque or 1-800-832-1321 statewide.



## NM DEPARTMENT OF VETERANS SERVICES (NMDVS)

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407 Galisteo  
Santa Fe 87501  
505-827-6300  
[www.dvs.state.nm.us](http://www.dvs.state.nm.us)

**Category:**  
Education  
Advocacy  
Outreach

### **Description:**

The NM Department of Veteran Services (NMDVS) plays a unique role in support of New Mexico's veterans. Its role is about advocacy, outreach, leadership, education and collaboration in support of veterans and their families. The NMDVS has a relationship with the federal government as an advocate for the veteran in its relationship with the U.S. Department of Veterans Affairs (The VA).

### **Services:**

There are 17 NM DVS Field Offices across the State and each is staffed by an accredited Veteran Service Officer (VSO). Veteran Service Officers advise local veterans and their dependents of their rights and entitlements under various federal and state laws, counsel them, and actively assist them by filling out necessary forms and papers and obtaining documents and affidavits.

Visit: <http://www.dvs.state.nm.us/field.html> for list of service locations in New Mexico.

The Veterans Business Resource Center is the headquarters of the New Mexico Department of Veterans Services' efforts to assist veterans in the creation and expansion of small businesses. To learn more, visit the center (300 San Mateo NE, Suite 106, Albuquerque), call 505-841-2956 for an appointment or visit the website: <http://www.dvs.state.nm.us/vetpro.html>.

The NMDVS website posts services, benefits and products available to state veterans.

The NMDVS Education and Training Division determines which New Mexico education and training programs may qualify to provide training to veterans. Almost all of New Mexico's public and numerous non-public, post secondary schools have veterans training programs.

The NMDVS serves as a one-stop resource for vets in NM.

### **Eligibility:**

NM Veterans

### **Fees/Costs:**

None

### **Notes:**

### **Hours:**

8:00 am-5:00 pm, M-F



## NM DEPARTMENT OF WORKFORCE SOLUTIONS

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401 Broadway NE  
Albuquerque 87102  
505-841-8517  
<http://www.dws.state.nm.us/>  
[infodol@state.nm.us](mailto:infodol@state.nm.us)

**Category:**  
Employment  
Disability  
Support Services

### **Description:**

The mission of the NM Department of Workforce Solutions is to enhance productivity and competitiveness of New Mexico business and industry by improving the quality and availability of the New Mexico workforce.

### **Services:**

The Veterans Connection is a collaborative partnership providing employment services to veterans.

HireVetsFirst--A comprehensive career website for hiring veterans of America's military. Whether you're a manager, human resources specialist or veteran, you'll find the resources you need for matching employment opportunities with veterans. (<http://www.hirevetsfirst.gov/>)

ReaLifelines--Provides information and assistance for the economic recovery and employment or reemployment of service members who were seriously wounded or injured in Operation Enduring Freedom (OEF) or Operation Iraqi Freedom (OIF) and are transitioning to civilian life. For more information or assistance call (505) 841-952 or send e-mail to [REA.Lifelines@state.nm.us](mailto:REA.Lifelines@state.nm.us).

Veterans Employment & Training Service (VETS)--Administers the Uniformed Services Employment and Reemployment Rights Act (USERRA) which protects service members' reemployment rights when returning from a period of service in the uniformed services, including those called up from the Reserves or National Guard, and prohibits employer discrimination based on military service or obligation. The U.S. Department of Labor's (DOL) Veterans' Employment and Training Service (VETS) administers USERRA. For more information call: 505-346-7502.

Helmets to Hardhats--Lets your military service speak for itself and helps you find career opportunities that match your military background. Helmets to Hardhats is the fastest, easiest way for transitioning military, Reservists, and Guardsmen to find a rewarding career in the construction industry. Go to: [www.helmetstohardhats.org](http://www.helmetstohardhats.org) for more information.

Women Veterans of New Mexico, "United in Service"--As a voice for women who are veterans or are currently serving in the United States Armed Forces, we provide information & support, conduct outreach to the 15,000 female veterans in New Mexico, assist vets with obtaining VA Benefits and Healthcare, volunteer and conduct fundraising, be involved in Local & National issues, ensure VA programs are responsive to the gender-specific needs of Women Veterans. Call 505-222-4638 for more information.

### **Eligibility:**

All NM veterans--Need DD214 with honorable discharge

### **Fees/Costs:**

None

### **Hours:**

8:00 am-5:00 pm. M-F

### **Notes:**

Website provides access to numerous resources for veterans. Click on, "Veterans Connection."



## NM HIGHER EDUCATION DEPARTMENT

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1068 Cerrillos Rd  
Santa Fe 87505  
505-476-6500  
<http://www.hed.state.nm.us/>

**Category:**  
Education  
Scholarships  
Children

### Description:

The New Mexico Higher Education Department (NMHED) works to encourage all New Mexicans to pursue a college education by making it more accessible and affordable.

In collaboration with New Mexico's public colleges and universities, the New Mexico Higher Education Department has created a statewide vision for higher education in which all New Mexicans have the ability to achieve the highest level of education they desire, are ensured a seamless educational experience from preschool through college, can afford to attend one of New Mexico's fine institutions and will succeed once enrolled, and will be prepared to participate in New Mexico's high-wage workforce.

### Services:

Vietnam Veterans' Scholarship provides aid for Vietnam veterans who are undergraduate or graduate students, residing in NM at original time of entry into the armed forces or who have lived in NM for 10 years or more. Contact the New Mexico Veterans' Service Commission at 1-505-827-6300 or the Financial Aid Office at any New Mexico public or eligible private institution.

Legislative Lottery Scholarship--Students with Disabilities--During the 2007 New Mexico State Legislative session, lawmakers passed a law that redefines "full time" for students with disabilities, effective 2007 fall semester. A student, who self-identifies with the institutional office that serves students with disabilities, may request to take less than 12 credit hours. In no case, however, shall a student take fewer than 6 credit hours. The student is still required to maintain Lottery eligibility with a 2.5 GPA and consecutive enrollment at a New Mexico public college or university.

The New Mexico Veterans' Service Commission distributes information on all laws which benefit veterans, their surviving spouse and their children. They can give information on what educational benefits veterans, their surviving spouses and their children may be entitled to.

### Eligibility:

All soldiers, vets, families and children are eligible for the NM lottery, loans, GI Bill if are designated as NM residents.

### Fees/Costs:

None

### Hours:

8:00 am-5:00 pm, M-F

### Notes:

Financial aid hotline: 1-800-279-9777



## NM HUMAN SERVICES DEPARTMENT

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2009 S Pacheco  
Santa Fe 87504  
505-827-7750  
<http://www.hsd.state.nm.us/>

**Category:**  
Healthcare  
Mental Health  
Education

### **Description:**

Strategic Goals of the NM Human Services Department that pertain to veterans and their families:

Improve health, developmental and educational outcomes of newborns; link low-income children, seniors, veterans and disabled individuals to needed health care services.

Identify risk factors for veterans and work with State and local military and veteran organizations to develop programs and services that address suicide-related issues for veterans and their families.

Develop a state-wide pool of therapists that are specifically trained to treat veterans with Post Traumatic Stress Disorder associated with service in war zones and the related challenges facing their families.

Train providers in veteran's opportunities and benefits provided by the state and federal government.

Provide specialized training for behavioral health providers working with veterans.

### **Services:**

NM Veteran and Family Support Services (VFSS) provides assessment, on-going case management and referral services for separated veterans facing challenges in making adjustments to civilian life, reduced income and dislocation. Call: 505-994-2772 or 1-877-99-9797.

The Veterans Business Resource Center is the state's ONE-STOP resource and referral office for veterans who wish to create or expand a business. The center helps veterans connect the dots between the resources, opportunities and benefits available to them. Call 505-841-2956 for an appointment or visit the website: <http://www.dvs.state.nm.us/vetpro.html>.

### **Eligibility:**

Veterans and their families

### **Fees/Costs:**

Vary

### **Hours:**

8:00 am- 5:00 pm, M-F

### **Notes:**



# NM INDEPENDENT LIVING RESOURCE CENTER (ILRC)

## ALBUQUERQUE

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4401 Lomas Blvd NE, Suite B  
Albuquerque 87110  
505-266-5022  
[ilrcabq@qwest.net](mailto:ilrcabq@qwest.net)

**Category:**  
Housing  
Disability  
Counseling

**Description:**

The Independent Living Resource Center (ILRC) in Albuquerque assists individuals with disabilities to develop and maintain as independent a life as possible, participating as fully as possible in family life, community and employment.

**Services:**

Services include housing counseling and advocacy, support, follow-up and follow-through.

Specific services may include: counseling, peer support, home modification, accessing assistive technology, problem solving, independent living skills, education/advocacy, accessing resources.

The Albuquerque ILRC serves 7 other counties in central NM: Cibola, Sandoval, Bernalillo, Valencia, Torrance, Guadalupe and DeBaca.

Connects to a statewide network of independent living centers.  
([http://www.nmaging.state.nm.us/Independent\\_Living\\_Centers.html](http://www.nmaging.state.nm.us/Independent_Living_Centers.html))

**Eligibility:**

Any individual with disabilities.

**Fees/Costs:**

None

**Hours:**

8:00 am-5:00 pm, M-F

**Notes:**

There may be a waiting list, but counseling is given to all who contact the agency.



## NM NATIONAL GUARD FAMILY ASSISTANCE

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2251 Air Guard Rd  
Kirtland AFB  
505-853-5668

**Category:**  
Education  
Employment  
Support Services

**Description:**

**Services:**

Provides specific referral information and guidance to the returning soldier for employment services.

Provides education benefits and state tuition reimbursement to the Guard/Reserve member only.

Offers advanced job training to member who wishes to remain in the National Guard.  
The Family Assistance Program provides guidance and referrals to the family members pre- and postdeployment. Included are:

- Briefings for the family members concerning health benefits, legal matters, I.D. issues, new baby, crisis intervention.

- Monthly calls to family members during deployment.

- Skills to "stay above water" as well as resources such as USA Cares ([www.usacares.us](http://www.usacares.us)) or UnMet Needs ([www.unmetneeds.com](http://www.unmetneeds.com))

- Auto Association will provide \$500/month for deployed member under a hardship operation. This is application-based and offered to NM Guardsman only.

- Reunion Workshop 5 weeks prior to return of the Guardsman to discuss changes due to separation, benefits, services, support.

**Eligibility:**

National Guard/Reserve members and family

**Fees/Costs:**

**Hours:**

**Notes:**





## NM PUBLIC EDUCATION DEPARTMENT

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300 Don Gaspar  
Santa Fe 87501  
505-827-5800  
<http://www.ped.state.nm.us/>

**Category:**  
Counseling  
Education  
Children

### **Description:**

Our Mission: To provide leadership, technical assistance and quality assurance to improve student performance and close the achievement gap.

### **Services:**

Provides public education to all children.

School counselors are the first point of contact for children who experience stress socially or academically in the classroom.

Counselors will identify problems and offer resources for assistance to children and their families.

The New Mexico Family and Parent Involvement Advisory Council provides advocacy, guidance, and support for child-centered policies and practices affecting family, school, business, and community engagement to local and state decision-makers.

### **Eligibility:**

All NM students

### **Fees/Costs:**

None

### **Hours:**

8:00 am-5:00 pm, M-F

### **Notes:**



## NM SMALL BUSINESS DEVELOPMENT CENTER (NMSBDC)

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2501 Yale Blvd. SE Suite 302  
Albuquerque 87106  
505-224-5250  
[www.nmsbdc.org](http://www.nmsbdc.org)

**Category:**  
Education-Business  
Entrepreneurial  
Employment

**Description:**

The NMSBDC is a partnership of the US Small Business Administration, the State of New Mexico, the New Mexico Association of Community Colleges, the private sector and "YOU!"

**Services:**

Provides quality direct assistance, entrepreneurial education and resource links for potential and existing small businesses to strengthen the economy of New Mexico.

Consulting: by appointment only, free, confidential counseling on exploring an idea, launching a business or improving present business.

Workshops: registration required, small fee for classes in areas such as financial statements, bookkeeping, marketing, writing a business plan, organizing your business, etc.

Library: Open 8:30 to 4:30 with access to a wide range of resources including business software, Internet access, local and national business directories, business texts & videos.

Special needs are identified in the consulting process and everyone is encouraged to explore a business and understand any specific challenges.

Entrepreneurship training can be provided in Spanish.

**Eligibility:**

Open to everyone, including veterans.

NMSBDC cooperates with the military's Transition Assistance Program (TAP)

**Fees/Costs:**

Vary

**Hours:**

8:00 am-5:00 pm, M-F

**Notes:**

19 Locations throughout New Mexico:  
<http://www.nmsbdc.org/locations.html>



## NM TECHNOLOGY ASSISTANCE PROGRAM (NMTAP)

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435 St. Michael's Drive, Building D  
Sante Fe 87505  
1-800-866-2253  
[www.nmtap.com](http://www.nmtap.com)

**Category:**  
Counseling  
Disability  
Assistive Technology Services

**Description:**

Our mission is to help persons with disabilities enhance their quality of life through the use of assistive technology.

**Services:**

ABLE Device Loan Program--Our device loan program offers teachers, therapists, case managers and DVR counselors the opportunity to try out assistive devices/software with students/clients prior to purchase. Call or download application from website.

Device Demonstration Program--We have devices/software that assist with personal independence, communication, hearing and vision needs, learning, computer access, recreation, vocation, and telecommunications. Employers, agency staff, families and service providers can benefit from demonstrations of devices/software, and NMTAP can help you make informed choices as to what kinds of assistive technology would provide the best support at the best value.

Financial Loan Program--Assist in preparation of an affordable loan solution that will enable individual to purchase the equipment needed to succeed in business or in a home-based business.

Second Chance Computer Donation Program--We have an active computer donation program that places "gently used" systems in the homes and offices of New Mexicans with disabilities. If you have a computer that is Pentium 3 or higher, we would welcome your donation. If you have a need for a refurbished computer system, we may be able to help.

Information and Assistance--We can help you find services, contacts and appropriate resources related to assistive technologies.

Visit: [www.backinuse.com](http://www.backinuse.com) to find recycled adaptive equipment or to donate equipment no longer needed

**Eligibility:**

All individuals with disabilities

**Fees/Costs:**

Vary

**Hours:**

8:00 am-5:00 pm, M-F

**Notes:**



## NM TELEHEALTH ALLIANCE

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5921 Jefferson NE  
Albuquerque 87109  
505-938-7841  
[www.nmtelehealth.org](http://www.nmtelehealth.org)

**Category:**  
Healthcare  
Computer Recycling

**Description:**

The NM Telehealth Alliance is a tax-exempt 501(c)(3) non-profit corporation dedicated to promoting telehealth solutions to deliver quality healthcare throughout the state. The Alliance is a network of members representing a broad spectrum of public and private healthcare organizations. We provide technical and program support to our members and enable them to effectively share resources.

**Services:**

Promotes the support and use of technology in better delivery of services, such as substance abuse, interventions, PTSD.

NM Tech Net is the operational arm of the NM Telehealth Alliance that technologically supports the programs that deliver health care services.

NM Tech Net provides: telemedicine, video-conferencing to 40 rural clinics, delivery of behavioral health, training for nurses, consultation.

Provides computer recycling and rehab

**Eligibility:**

**Fees/Costs:**

**Hours:**  
8:00 am-5:00 pm, M-F

**Notes:**



## NM VETERANS AFFAIRS HEALTH CARE SYSTEM (NMVAHCS)

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1501 San Pedro SE  
Albuquerque  
505-265-1711  
<http://www.albuquerque.va.gov/>

**Category:**  
Healthcare  
Rehabilitation  
Counseling

### **Description:**

NMVAHCS is a tertiary care facility offering a broad range of medical and behavioral health services to veterans at the main facility in Albuquerque, six (6) rural-based VA-staffed Community-Based Outpatient Clinics located in Artesia, Farmington, Gallup, Raton, Santa Fe, Silver City, and five (5) rural-based Contract Community-Based Outpatient Clinics located in Alamogordo, Durango, (CO), Espanola, Las Vegas, and Truth or Consequences.

### **Services:**

Medical services include Primary Care and Specialty Services (for example, Stroke and Rehabilitation Services, Neuropsychology, Orthotics/Prosthetics, Renal, Physical/Speech/Occupational Therapy programs, Blind Rehabilitation, and Dental) and Emergency Medicine (Albuquerque).

In FY2007, NMVAHCS inaugurated a "one-stop shop" for veterans returning from combat in Iraq and Afghanistan. The OEF/OIF Intake Clinic opened so that combat veterans who are new to the VA system could get maximum efficiency from their first visit. Soon after an OEF/OIF veteran enrolls with NMVAHCS, he or she receives an appointment that includes a general orientation, an explanation of their VA benefits, lab work, a standard medical appointment, and a Behavioral Health Screening Exam for Post Traumatic Stress Disorder (PTSD) and Traumatic Brain Injury (TBI). By the time the veteran meets with his or her primary care physician during that initial visit, the lab results are complete, thereby completing several appointments with one initial visit.

Veterans who are homeless or who may be transitioning to settled residential status have access to programs at NMVAHCS.

At NMVAHCS, many opportunities are available for veterans to learn new skills, find employment, and learn to transition back into civilian life.

Rehabilitation staff collaborate with Orthotics/Prosthetics providers and the Veterans Benefits Administration (VBA) to assure that veterans who may require housing modifications in their current dwelling receive all resources for which they are eligible.

Strong relationships exist between the Veteran Service Organizations (VSOs) and NMVAHCS. At the Albuquerque campus, VSOs retain office space so that veterans seeking assistance with claims processing or other issues may access those entities easily and quickly. VSOs also have offices in the Veterans Benefits Administration (VBA) regional office at 500 Gold Street SW, Albuquerque.

### **Eligibility:**

Veterans from New Mexico, southern Colorado and west Texas

### **Fees/Costs:**

Accepts Tricare

### **Hours:**

7:30 AM-4:30 PM, M-F; 24 hour emergency

### **Notes:**

Telephone care: 1-800-465-8262, Ext 5489 during business hours. Call: 1-888-252-9970 after hours, Toll Free.



## NM VETERANS INTEGRATION CENTER

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6101 Central Ave NE  
Albuquerque 87108  
505-265-0512  
[www.nmvic.org](http://www.nmvic.org)  
[nmvic@comcast.net](mailto:nmvic@comcast.net)

**Category:**  
Housing  
Support Services  
Food-Homeless

**Description:**

To respond to the needs of veterans, with focus on those who are homeless or experiencing a housing crisis, through the provision of quality employment training, housing and supportive services based on a Continuum of Care.

**Services:**

The Center provides transitional housing/living for up to 2 years while working to integrate back into the community.

The center provides basic needs to its residents: shelter, food, support.

The center also provides employment counseling, a veteran's representative and support for daily living skills development.

**Eligibility:**

All Veterans

All applicants must be clean and sober for at least 28 days and a drug test is required for admission.

Must be mentally and medically stable enough to live safely in a community living setting.

**Fees/Costs:**

30% of income

**Hours:**

8:00 am-5:00 pm, M-F

**Notes:**

Presently there is a waiting list



## OPERATION HOME FRONT (NMADA)

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3815 Hawkins NE  
Albuquerque 87109  
505-345-6060  
<http://www.nmoperationhomefront.org/inmada@swcp.com>

**Category:**  
Financial Assistance

**Description:**

Operation Home Front is a non-profit organization whose purpose is to help support qualifying National Guard and Reserve Soldiers, Sailors, Airmen, and Marines that have been ordered to Active Duty as a result of the terrorism brought against the United States.

**Services:**

Operation Home Front is based solely on donations and will provide monetary assistance to qualified New Mexico National Guard and Reservists as long as resources are available or as long as the war on terrorism continues.

Approved applicants may receive up to 50% of the difference in lost income caused by the applicant being activated to military service (not to exceed \$500 a month). Difference will be determined by subtracting monthly Military Pay (including benefits) from monthly civilian income (including benefits).

**Eligibility:**

1. Military pay grade E-3 through E-6, with a documented hardship case. Operation Home Front will review each hardship case submitted.
2. Activated to extended Federal Military Service to support the United States fight against terrorism since September 11, 2001.

**Fees/Costs:**

None

**Hours:**

8:00 am-5:00 pm, M-F

**Notes:**

Further application details may be found at the website or call 1-877-475-5328 (Toll-free)



## OPERATION SECOND CHANCE (OSC)

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22708 Birchcrest Lane  
Clarksburg, MD 20871  
301-938-2834  
[www.operationsecondchance.org](http://www.operationsecondchance.org)

**Category:**  
Rehabilitation  
Support Services  
Home Remodification

**Description:**

Our goal is to provide support for the Soldiers and Marines while they are at Walter Reed Army Medical Center (WRAMC) and then to further assist them when they transition either back to duty or back to civilian life.

Operation Second Chance, Inc. has received 501 (c) 3 status, effective March 16, 2005.

**Services:**

Aid in the recovery and rehabilitation of wounded service men and women.

Assist in the modification of housing to accommodate disabled veterans.

Assist the families of wounded service men and women.

Facilitate the transition of wounded service men and women back into civilian society.

Care Packages for Heroes--Donations and care packages are collected on an ongoing basis for our Care Packages for Heroes program. OSC board members will deliver each care package to the wounded men and women at Walter Reed Army Medical Center (WRAMC).

**Eligibility:**

Available to NM military personnel

**Fees/Costs:**

None Unknown

**Hours:**

**Notes:**





## PARALYZED VETERANS OF AMERICA (PVA), ZIA CHAPTER

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500 Gold SW (VA Regional Office)  
Albuquerque 87102  
505-346-4896  
<http://ziapva.org>

**Category:**  
Disability  
Support-Morale  
Veterans Service Organization

### **Description:**

Our Mission:

To aid and assist in every way veterans of the Armed Forces of the United States who have suffered injuries or diseases of the spinal cord.

To publicize the needs of such veterans through every means and channel available in order to effectuate the fulfillment of such needs as far as possible.

To promote the full participation of the spinal cord injured or diseased into society by carrying out educational programs and by acquainting the public with their needs and problems and by aiding and assisting such constituent associations which may be organized for the same purposes.

To advocate and foster thorough and continuing medical research in the fields connected with injuries and diseases of the spinal cord, including research in neurosurgery, genitourinary, orthopedics, and prosthetic appliances.

To advocate and foster a comprehensive and effective reconditioning program for its members, as well as all paraplegics, to include a thorough physical reconditioning program; physiotherapy; competent walking instructions; psychological vocational education, both in hospitals and educational institutions; psychological orientations and readjustment to family and friends, functional and diversional occupational therapy.

### **Services:**

Assist paralyzed veterans in their readjustment to civilian life, living with their paralysis and help them do what they can't do. Albuquerque office: 833 Gibson SE (505-346-4381). (Hours: 8:30 am-4:30 pm, MF.)

Provide assistance with accommodations in transportation and housing.

Assist with claims/benefits as a veteran service organization at the VA Regional Office (500 Gold SW).

Social outreach.

### **Eligibility:**

NM veterans

### **Fees/Costs:**

None

### **Hours:**

8:30 am-4:30 pm, M-F

### **Notes:**

Serve all paralyzed veterans



## PRESBYTERIAN HEALTHCARE SERVICES (PHS)

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4501 Buena Vista SE  
Albuquerque 87106  
Main: 505-841-1234  
[www.phs.org](http://www.phs.org)  
<http://www.phs.org/phs/index.htm>

**Category:**  
Healthcare  
Mental Health  
Rehabilitation

### **Description:**

Presbyterian Healthcare Services is a not-for-profit system of hospitals, a health plan and a growing medical group. For nearly 100 years, Presbyterian has been committed to a single purpose -- improving the health of individuals, families and communities throughout New Mexico.

### **Services:**

Provides Medical, Mental Health and Rehabilitative services

Diagnostic assessments for TBI and PTSD are available at multiple Presbyterian facilities, with referral to appropriate serviced agencies.

Delivery system consists of hospitals and medical group facilities in the Albuquerque Metropolitan area: Presbyterian Hospital, Presbyterian Kaseman Hospital, Presbyterian Rio Rancho Emergency Center and the Presbyterian Healthplex.

There are additional facilities throughout the state in Espanola, Clovis, Tucumcari, Socorro and Ruidoso.

### **Eligibility:**

Services are provided to individuals and their families who establish eligibility by being members of the Health Care Plan, or are a member of the United Health Care plan or have primary eligibility through Tricare.

Provides financial assistance for medically-necessary services to patients without the ability to pay who qualify for Presbyterian's guidelines.

### **Fees/Costs:**

Vary

### **Hours:**

24 hrs/day, 7 days/wk

### **Notes:**

Presbyterian Health Plan: 1-866-388-PRES (7737)



## REHABILITATION SERVICES AND VETERANS PROGRAMS

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406 San Mateo NE, #122  
Albuquerque, NM 87108  
(505) 255-8440 (Voice)

**Category:**  
Healthcare  
Rehabilitation

**Description:**

This agency offers an assistance program to homeless veterans. The agency owns and operates a motel where homeless veterans can stay for up to two years. They also have an employment services program where individuals can receive work training and other employment related assistance.

**Services:**

**Eligibility:**

**Fees/Costs:**

Vary

**Hours:**

Vary

**Notes:**



## RIO RANCHO PUBLIC SCHOOLS

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500 Laser Road  
Rio Rancho 87124  
505-896-0667  
<http://www.rpps.net/>

**Category:**  
Education  
Children

**Description:**

Our Mission: Rio Rancho Public Schools is dedicated to graduating each student with an educational foundation for success as a responsible, ethical contributor to society.

**Services:**

Provides education for all children K through 12.

Provides counseling as needed to children experiencing stress socially or academically, and can refer to appropriate outside services.

S.A.F.E (Students Achieving for Excellence) Before and After School Program: Offers before and after school programs for elementary school age children grades Kindergarten to Fifth grade . These programs include components such as homework club, arts & crafts, field trips, life skills, Junior Achievement, sports activities, guest speakers, and some fun special events. Fees vary.

**Eligibility:**

All public school children

**Fees/Costs:**

None for public education; fees for SAFE District

**Hours:**

Office Hours: M-Th, 8-5pm, Fr, 8-4pm

**Notes:**



## ROA (RESERVE OFFICERS OF ASSOCIATION)

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[www.roa.org](http://www.roa.org)

One Constitution Avenue NE  
Washington DC 20002-5618  
1-800-809-9448

**Category:**  
Advocacy  
Legislative  
Veteran Service Organization

### **Description:**

The men and women who serve our Nation in the cause of freedom need and deserve a voice in creating government policy. ROA provides that voice. Respected, vigorous, effective—ROA has a long list of policy accomplishments, and an ambitious long-range program for the coming decade and beyond.

### **Services:**

Balancing civilian and reserve commitments requires a unique approach to career management. ROA provides a wide range of professional and personal benefits including, professional development workshops, mentoring programs, and a career center to meet the unique needs of our members.

As a liaison between government entities, the media, and its members, ROA keeps reservists and their families apprised of important topics such as call-ups and legislative actions.

### **Eligibility:**

Reserve, active, retired, and former officers and warrant officers of the uniformed services of the U.S. (Army, Marines, Navy, Air Force, Coast Guard, Public Health Service, NOAA, National Guard, and Air National Guard) Spouses, widows and widowers of current or former ROA members (as described above), are eligible to join under the "Spouse" membership category. Spouse members are full members of the association with the following two exceptions: 1. They may not hold national office; 2. They do not receive THE OFFICER magazine in print form (all members may access THE OFFICER online in the members area of the web site). ROTC and military academy students are eligible to join at special student rates.

### **Fees/Costs:**

### **Hours:**

### **Notes:**



## SALVATION ARMY (ADULT REHABILITATION PROGRAM)

---

400 John Street SE  
Albuquerque 87107  
505-242-3112

**Category:**  
Rehabilitation  
Spiritual  
Support Services

**Description:**

The Salvation Army Adult Rehabilitation Program (ARP) is a six-month, residential program with several components that support individuals to live a sober, productive life.

**Services:**

Components of program: work therapy, processing in-kind donations, learning (re-learning) healthy workplace skills, skills for working sober and a Christian, spiritual component.

Evening meetings: chemical dependency education classes, group therapy, 12-step fellowship in residence and community.

Provides a 46-bed facility and works to get anyone in who is in need and committed.

**Eligibility:**

Men only and most are court referrals as well as from parole or prison.

**Fees/Costs:**

None

**Hours:**

9:00 am-3:30 pm, M-F

**Notes:**



## SALVATION ARMY (HOUSING SERVICES)

---

4301 Bryn Mawr NE  
Albuquerque 87107  
505-872-1171 (Ext 116)

**Category:**  
Housing Emergency  
Emergency Relief  
Financial Assistance

**Description:**

**Services:**

Provides limited rental assistance services in order to prevent eviction in Bernalillo county only, with some Sandoval county. Available to soldiers, vets and families. Must show proof of deployment.

Good Neighbor Fund: pays heating costs. This is a statewide program open to everyone. Must meet income guidelines.

Food Boxes available once per month.

Bus passes for \$12/month. Must provide picture ID and pay with cash only.

**Eligibility:**

Open to everyone including military service people.

Military must show proof of deployment.

**Fees/Costs:**

None

**Hours:**

Monday-Thursday only

**Notes:**

Heating and food services - 8:30 am-11:00 am; Rental Assistance - 1:00 pm-3:00 pm



## SAMARITAN COUNSELING CENTER OF ALBUQUERQUE

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Varies by service  
Albuquerque  
Appointments: 505-842-5300  
<http://www.samaritanc.com/>

**Category:**  
Counseling  
Mental Health

### **Description:**

The Samaritan Counseling Center provides its services through a rich diversity of programs offering distinctive ways of implementing Samaritan's mission. The Center's seven major programs serve particular groups with specialized services crafted to the needs of that constituency and delivered at various locations. These programs are united by common commitment to Samaritan's mission to help people find wholeness and healing through professional psychological counseling and education, which integrate medical and spiritual resources.

### **Services:**

Samaritan's programs offer the following services:

The Counseling Center--outpatient counseling and psychotherapy for adults, adolescents, couples and families.

Called Back to the Well--retreats, support groups, and spiritual direction to bring spiritual revitalization to pastoral leaders in the Southwest.

Guhl Center for Children & Adolescents--outpatient counseling for children, adolescents, and their families.

Healthy Marriages--marriage education, support groups, relationship seminars, and more intensive support for couples at all stages of their life together.

St. Joseph Center for Children & Families--counseling and case management for children and their families in Albuquerque's Southeast Heights, with particular attention to the needs of Spanish-speaking and immigrant families.

Samaritan Center for Changing Families--counseling, wiseparent mediation, parent education and related services to families experiencing divorce and family transition.

Workplace Services--Employee Assistance Programs and a variety of education and consultation services designed for the workplace.

Review website for service locations: <http://www.samaritanc.com/scc/contact.html>

### **Eligibility:**

Services are provided for children and adults, both individuals and families

### **Fees/Costs:**

Vary

### **Hours:**

8:30 am-5:00 pm, M-F

### **Notes:**

The Samaritan Counseling Center is a non-profit organization that relies upon donations to fund services to low income and uninsured people. The Samaritan Counseling Center Foundation leads the Center's efforts in raising funds from individuals, businesses, foundations, faith groups and fund-raising events.





## SENATE COMMITTEE ON ARMED SERVICES

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228 Russell Senate Office Bldg.  
Washington, D.C. 20510  
(202) 224-3871  
<http://armed-services.senate.gov/>

**Category:**  
Legislative

**Description:**

Committee Jurisdiction:

Aeronautical and space activities peculiar to or primarily associated with the development of weapons systems or military operations; the common defense; the Department of Defense, the Department of the Army, the Department of the Navy, and the Department of the Air Force, generally; maintenance and operation of the Panama Canal, including administration, sanitation, and government of the Canal Zone; military research and development; national security aspects of nuclear energy; naval petroleum reserves, except those in Alaska; pay, promotion, retirement, and other benefits and privileges of members of the Armed Forces, including overseas education of civilian and military dependents; selective service system; and strategic and critical materials necessary for the common defense.

Comprehensive study and review of matters relating to the common defense policy of the United States.

**Services:**

This web site is intended to serve as a resource for those looking for information about the Committee and its activities.

**Eligibility:**

**Fees/Costs:**

None

**Hours:**

**Notes:**



## SENATE COMMITTEE ON VETERANS AFFAIRS

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412 Russell Senate Office Bldg.  
Washington, D.C. 20510  
(202) 224-9126  
<http://veterans.senate.gov>

**Category:**  
Advocacy  
Legislative

**Description:**

The Senate Committee on Veterans' Affairs is determined to honor this Nation's veterans by ensuring they receive the care and benefits they have earned through selfless service.

**Services:**

**Eligibility:**

**Fees/Costs:**

None

**Hours:**

**Notes:**



## SMALL BUSINESS ADMINISTRATION (SBA)

---

625 Silver SW, #320  
Albuquerque 87102  
505-248-8225  
<http://www.sba.gov>

**Category:**  
Financial Education  
Education-Business  
Women Veterans

### **Description:**

The U.S. Small Business Administration (SBA) was created in 1953 as an independent agency of the federal government to aid, counsel, assist and protect the interests of small business concerns, to preserve free competitive enterprise and to maintain and strengthen the overall economy of our nation. We recognize that small business is critical to our economic recovery and strength, to building America's future, and to helping the United States compete in today's global marketplace.

### **Services:**

The New Mexico SBA office is responsible for the delivery of SBA's many services and programs to the 37 counties of New Mexico. (See website.)

SBA has a strong relationship with the NM Department of Veterans Services. They also work with SCORE, an organization that promotes small business and entrepreneurial education, and the Women's Business Center.

Provides financial services for small business owners. These include:

- 1) The Patron Express Loan Guarantee Initiative for veterans, active duty personnel transitioning to veteran status, their spouses, and widows of military personnel killed in action/service.
- 2) The Impact Disaster Loans are for reserve personnel whose business might suffer in their absence if they are called to action.

The SBA Office of Veterans Business Development is to maximize the availability, applicability and usability of all administration small business programs for Veterans, Service-Disabled Veterans, Reserve Component Members, and their Dependents or Survivors.

(<http://www.sba.gov/aboutsba/sbaprograms/ovbd/index.html>)

### **Eligibility:**

Small business owners

Veterans, Service-disabled veterans, Reserve component members, dependents or survivors.

### **Fees/Costs:**

None

### **Hours:**

8:00 am-4:30 pm, M-F

### **Notes:**

Veterans & Rerservists link:  
<http://www.sba.gov/vrassistance/index.html>



## SOLDIERS' ANGELS

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1792 E. Washington Blvd  
Pasadena, CA 91104  
615-676-0239  
[www.soldiersangels.org](http://www.soldiersangels.org)  
[ctlnm02@gmail.com](mailto:ctlnm02@gmail.com)

**Category:**  
Outreach  
Support Services  
Volunteer Opportunities

**Description:**

Soldiers' Angels is a volunteer-led, non-profit organization providing aid and comfort to the brave, deployed men and women of the military and their families. We are an international organization with members in all fifty U.S. states, Puerto Rico and several friendly countries who support America's men and women in uniform.

**Services:**

Some of our projects include:

Valour IT--provides voice activated laptops to wounded soldiers and amputees.

Wounded Team--aids and supports for our wounded heroes and families.

Blankets of Hope--provides handmade blankets to go insided backpacks for our wounded.

Living Legends Team--support for families of fallen heroes.

Veterans Team--provides support to VA Hospitals.

**Eligibility:**

Deployed military men and women and their families.

**Fees/Costs:**

None

**Hours:**

Unknown

**Notes:**

To adopt a soldier, visit the website.



## SOLDIER'S HEART

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P O Box 8564  
Albany, NY 12208  
Main: 518-274-0501  
[www.soldiersheart.net](http://www.soldiersheart.net)  
[info@soldiersheart.net](mailto:info@soldiersheart.net)

**Category:**  
Mental health  
Spiritual  
Post Traumatic Stress Disorder

### **Description:**

OUR MISSION: Soldier's Heart is a veterans' return and healing project addressing the emotional and spiritual needs of veterans, their families and communities. Soldier's Heart promotes and guides community-based efforts to heal the effects of war based on strategies presented in "War and the Soul."

### **Services:**

Soldier's Heart Veterans' Return Retreats are experiential intensives based on the healing elements described in "War and the Soul." They are open to everyone, especially veterans, their families and professionals.

Clinical consultations for veterans and their families. These include individual, group, marriage and family therapy.

National support for community-based services for our returning veterans and veterans of all wars. With help from Soldier's Heart staff, communities across the country are rallying around returning soldiers and supporting their homecoming with strategies

Contact for conversation: Dr. John Fisher at [surfchiro5@aol.com](mailto:surfchiro5@aol.com) or 303-909-8336 - Daytime only

### **Eligibility:**

Everyone, and especially veterans and their families

### **Fees/Costs:**

Vary--some scholarships available

### **Hours:**

Main: 24/7--message pick-up every 2 hrs

### **Notes:**

We provide alternative ways to "coming home."



## THE FUND FOR VETERANS' EDUCATION

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PO Box 297  
St. Peter, MN  
1-800-537-4180 (Toll free)  
[www.veteransfund.org](http://www.veteransfund.org)

**Category:**  
Education  
Education Benefits  
Education-Vets, Family

**Description:**

The Fund for Veterans' Education (FVE) provides higher education scholarships to veterans of all branches of the United States Armed Forces who have served in Afghanistan (OEF) or Iraq (OIF).

**Services:**

**Eligibility:**

The Fund for Veterans' Education will provide scholarships for undergraduate study during the 2008 and 2009 academic years. Scholarships will be awarded, based on need, to veterans from all fifty states and the District of Columbia who are pursuing undergraduate degrees at four-year colleges and universities, two-year community colleges, and a range of technical and vocational schools.

Have served and been deployed for a total of at least 60 days in Afghanistan or Iraq after September 11, 2001 (or served in the surrounding area and have documented service in Operation Enduring Freedom or Operation Iraqi Freedom), or be a veteran who was deployed to Afghanistan or Iraq after September 11, 2001, but did not meet the 60-day active service period as a result of a service-related injury or condition incurred while serving in Afghanistan or Iraq.

Be enrolled on a full-time or part-time basis in an undergraduate program of study at any accredited two year or four-year institution, public or private, including technical schools for the fall 2008 term. Have applied for and accepted all federal, state and institutional need-based grants and all available military educational benefits.

**Fees/Costs:**

**Hours:**

**Notes:**

Application and Guidelines can be downloaded at: <http://www.veteransfund.org/2008-Application-Read-Only.doc>



## TRICARE WEST BEHAVIORAL HEALTH CRISIS HOTLINE

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1-866-284-3743 (Toll free)  
<http://www.triwest.com/>

**Category:**  
Crisis  
Hotline  
Mental Health

**Description:**

Behavioral health resources and information through the website portal.

**Services:**

A crisis line staffed with licensed mental health clinicians.

Website contains:

Information and tools to assist in recognizing signs of stress, depression, PTSD (Post Traumatic Stress Disorder) and substance abuse concerns. Select "Behavioral Health."

For personalized depression support and education, select "Healthy Living."

Or call 1-888-259-9378 to learn more.

Help from Home deployment support DVD series--available to view or order.

**Eligibility:**

TRICARE beneficiaries in the 21-state Western Region, including NM.

**Fees/Costs:**

None

**Hours:**

24 hrs/day, 7 days/wk

**Notes:**



## UNIVERSITY OF NEW MEXICO (UNM)

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(MSC06 3600) 1 The University of NM  
Albuquerque 87131-0001  
505-277-3361  
<http://www.unm.edu/~doso/>  
[doso@unm.edu](mailto:doso@unm.edu)

**Category:**  
Education

**Description:**

The University of New Mexico is the state's flagship research institution. UNM research injects millions of dollars into New Mexico's economy, funds new advancements in healthcare, and augments teaching--giving

students valuable hands-on training in state-of-the art laboratories.

The University offers more than 210 degree and certificate programs, UNM has 94 bachelor's degrees, 74

master's degrees and 40 doctoral programs, and the Health Sciences Center is the state's largest integrated

health care treatment, research and education organization.

**Services:**

UNM has developed mechanisms to help facilitate the transition from military to college life. The Dean of Students is the initial contact point. The Dean of Student's Office then coordinates with admissions to ensure a no-wait, no-fee reentry. The next step is to connect the student with an academic advisor and registrar. The registrar will intervene when necessary to overcome any limitations as to when these students are allowed to register and to resolve any holds on their accounts.

The UNM faculty has been and continues to be particularly sensitive to the needs of veterans/active military/reservists.

The Dean of Students may refer students to the office of the registrar for information about leaving or returning to UNM.

**Eligibility:**

Anyone

**Fees/Costs:**

Vary

**Hours:**

8:00 am-5:00 pm, M-F

**Notes:**

University website: [www.unm.edu](http://www.unm.edu)





## UNIVERSITY OF NEW MEXICO HOSPITAL (UNMH)

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2211 Lomas Blvd. N.E.  
Albuquerque 87106  
Information: 505-272-2111  
<http://hospitals.unm.edu/>

**Category:**  
Healthcare  
Traumatic Brain Injury  
Post Traumatic Stress Disorder

### **Description:**

Our mission is to provide added value to health care through:

- Leadership in providing innovative, collaborative education;
- Advancing the frontiers of science through research critical to the future of health care;
- Delivering health care services that are at the forefront of science;
- Facilitating partnerships with public and private biomedical and health enterprises.

### **Services:**

General Services:

1. School based clinics--primary care and psychiatry
2. Acute care hospital--All medical and surgical specialties. UNMH takes referrals from the VA for many medical and surgical specialties which the VA does not have.
3. Children's Rehab hospital--physical, occupational and speech. Also, Orthopedic support with devices from Carrie Tingley. There are also private organizations which provide similar services.
4. Pediatric Hospice
5. Level 1 Trauma Center--the only one in the state. Some level 1 trauma sent to hospitals in neighboring states (Lubbock, El Paso, etc.)
6. Social Workers
7. Emergency Care

Acute Behavioral Disorders:

1. Psychiatric hospital with 47 beds for geriatric patients and 47 beds for adult patients.
2. Outpatient services which include a Meds clinic, Psycho-social rehab and Dual diagnosis.
3. Women's programs--Milagro program is a residential Inpatient treatment program for women located on University Blvd.
4. Substance abuse clinic--An outpatient, detox clinic located on Alamo near the airport.

PTSD and TBI are assessed during psychiatric diagnosis at the Clinical Neurosciences Center (both pediatric and adult)

3% of clients are referrals from the VA.

UNMH is the Tricare Network Administrator for the State of New Mexico.

### **Eligibility:**

Anyone

### **Fees/Costs:**

Vary

### **Hours:**

24 hours/day, 7 days/wk

### **Notes:**



## UNIVERSITY OF NEW MEXICO AGORA

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1716 Las Lomas NE  
Albuquerque 87106  
<http://www.unm.edu/~agora/>

**Category:**  
Crisis  
Hotline  
Counseling

**Description:**

Help-Line in Albuquerque: 505- 277-3013

Statewide: 1-866-HELP-1-NM

**Services:**

Offers "supportive listening" for anyone and everyone--9:00 am - midnight, 365 days a year via the Help Line.

You don't have to be in crisis...you can call to talk about good things, bad things, stress, anger, loneliness, or just to vent!

Provides a walk-in listening clinic Monday-Friday, 9 am - 5 pm.

It's best to call ahead to make sure there will be someone available to see you. If you're in the neighborhood though, stop by and we'll do our best to make sure you are helped.

Provide an extensive list of services, agencies and individuals in New Mexico that are available to help.

Provides a speaker's bureau that will be happy to visit your school, business or community group. Our presentation topics include depression and suicide, stress management, sexuality issues, crisis intervention and a variety of other issues.

**Eligibility:**

Anyone needing help--adults, teens, children

**Fees/Costs:**

None

**Hours:**

Vary

**Notes:**



## UNIVERSITY OF NEW MEXICO VETERANS RESOURCE CENTER

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Student Support & Services Center  
1155 University Blvd. SE  
Albuquerque, NM 87108  
(505) 277-3181  
<http://vrc.unm.edu/>

**Category:**  
Education  
Counseling  
Disability  
Employment  
Post Traumatic Stress Disorder

### Description:

The Veterans Resource Center is a centralized resource hub, easily accessible and widely available to all veterans and their families. We will help you navigate through the challenges of transitioning from the military to a civilian/academic environment.

Using our extensive network, we can assist in all aspects of transition to help make you successful as you obtain your degree. We will help you determine your eligibility, file for your benefits, transition courses and even work on personal needs in the process.

We have counselors from other VA agencies for employment, disability claims, New Mexico Veterans Services related questions. We will also have PTSD counseling available for veterans.

### Services:

The Center uses a 3 prong approach to serve New Mexico's veterans:

1. Outreach—we come to you.
2. In-Center Services—you come to us.
3. Networked Services—we know the people, we'll make sure you get the appointment.

### Eligibility:

All veterans; active duty, reserve, guard, separated and retired, and their dependents who would like to explore the possibility of attending UNM. Anyone from any state moving to New Mexico.

### Fees/Costs:

Vary

### Hours:

Vary

### Notes:



## US DOL HIRE VETS FIRST

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401 Broadway NE  
Albuquerque 87102  
505-841-9529  
<http://www.hirevetsfirst.gov/>  
[hirevetsfirst@state.nm.us](mailto:hirevetsfirst@state.nm.us)

**Category:**  
Employment  
Support Services

**Description:**

The comprehensive career website for hiring veterans of America's military. Whether you're a manager, human resources specialist or veteran, you'll find the resources you need for matching employment opportunities with veterans.

**Services:**

Website provides 2,000 one-stop Career Centers nationwide.

There you will be provided with information on job searches, skills, Transition Assistance Program, resume writer, and small business ownership.

While you are there, visit Employer Zone and Veteran Zone that provide links to your search.

The "Veterans Program Specialist" is the HireVetsFirst representative for New Mexico. For more information or assistance call or email.

**Eligibility:**

Veterans

**Fees/Costs:**

None

**Hours:**

8:00 am-5:00 pm, M-F

**Notes:**

See: NM Department of Workforce Solutions, Veterans Connection



## US DOL REALIFELINES

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401 Broadway NE  
Albuquerque 87102  
505-841-9529  
[www.dol.gov/vets/programs/real-life/](http://www.dol.gov/vets/programs/real-life/)

**Category:**  
Employment  
Disability  
Service

**Description:**

Provides information and assistance for the economic recovery and employment or reemployment of service members who were seriously wounded or injured in Operation Enduring Freedom or Operation Iraqi Freedom and are transitioning to civilian life.

**Services:**

Addresses the employment needs of participants, identifies any barriers to employment they might have and helps them overcome these barriers.

Is in a collaborative partnership with Department of Labor, Department of Defense, the Department of Veterans' Affairs and the State Workforce Agencies.

If you have been injured or wounded while on active duty or a family member needs assistance, contact your REALifeLines representative at 1-888-774-1361. Be sure to ask to speak with your REALifelines representative and get the assistance you deserve.

**Eligibility:**

Wounded or injured service members from OEF or OIF.

**Fees/Costs:**

None

**Hours:**

8:00 am-5:00 pm, M-F

**Notes:**

See: NM Department of Workforce Solutions, Veterans Connection



## US DOL VETERANS' EMPLOYMENT & TRAINING SERVICES (VETS)

---

401 Broadway NE  
Albuquerque 87102  
505-346-7502  
<http://www.dol.gov/vets/>

**Category:**  
Employment  
Disability  
Service

**Description:**

Primary focus is providing intensive services with priority to special disabled, disabled veterans and other eligible veterans.

**Services:**

Administers the Uniformed Services Employment and Reemployment Right Act (USERRA) which protects service members' reemployment rights when returning from a period of service in the uniformed services, including those called up from the Reserves or National Guard, and prohibits employer discrimination based on military service or obligation.

Veterans have priority over non-veterans regarding job placement, counseling, testing, referral to supportive services, job development and job training.

**Eligibility:**

Veteran with service of 180 days, with honorable discharge and form DD214.

**Fees/Costs:**

None

**Hours:**

8:00 am- 4:30 pm, M-F

**Notes:**

See: NM Department of Workforce Solutions, Veterans Connection



## USA CARES

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P O Box 759  
Radcliff, KY 40159  
1-800-773-0387  
[www.usacares.org](http://www.usacares.org)

**Category:**  
Outreach  
Financial Assistance  
Guidance & Referrals

**Description:**

USA Cares exists to provide military families with financial support and other critical resources in their time of need. USA Cares maintains a call center, staffed with Family Resource Coordinators (FRC) (not case managers) who mentor, coach and are the friendly voice that helps those families in English, Spanish and German.

**Services:**

Assistance Center:

- Assisting wounded warriors and families
- Preventing home foreclosures and evictions
- Assisting with basic needs during financial crisis

To request assistance, call toll-free number or go on-line to: <http://www.usacares.org/request.html> and fill out application. You will be contacted to verify information within 24-48 hours.

The Veterans Airlift Command provides free air transportation to wounded warriors, veterans and their families for medical and other compassionate purposes through a national network of volunteer aircraft owners and pilots. Our priority is with the veterans of Operation Enduring Freedom and Operation Iraqi Freedom. As capacity allows, our mission will expand to serve veterans of other conflicts.

Purple Heart Program--With a certificate of Purple Heart, a service person can receive more dollars for their needs up to 30 days of full coverage for all household expenses at their primary residence. (Funded through mortgage grants.)

The Homeownership Preservation Foundation (HPF) in cooperation with USA Cares offers Military homeowners FREE financial education, advice and assistance. Call 1-888-995-HOPE.

**Eligibility:**

All branches of the military and all status

**Fees/Costs:**

None

**Hours:**

M-F, only, 9-5 ET. No weekend operation

**Notes:**

"No soldier should be left behind," so we will act as a resource to refer out to other services if assistance cannot be given through USA Cares.



## VA VOCATIONAL REHAB PROGRAM-VETERANS' SERVICE CENTER

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500 Gold SW  
Albuquerque 87102  
1-800-827-1000  
[Albuquerque.Query@vba.va.gov](mailto:Albuquerque.Query@vba.va.gov)

**Category:**  
Education  
Employment  
Disability

**Description:**

**Services:**

Provide a variety of services to service-connected disabled veterans that qualify for our program. This includes education, job training and a variety of employment services depending on the individual veteran's needs.

Provide all levels of education, which includes certificates, college degrees, and some Masters degrees. This is for adult veterans who qualify for the Vocational Rehabilitation program at the V.A. Services are provided at public and private institutions as well as vocational schools.

V A pays for the entire cost of tuition, plus a monthly subsistence allowance and all required textbooks for qualified veterans.

**Eligibility:**

Service-connected disabled veterans

**Fees/Costs:**

**Hours:**

**Notes:**

For information and claims, call VA at:  
1-800-829-4833





## VETERANS' BUSINESS RESOURCE CENTER (VBRC)

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300 San Mateo NE, Suite 106  
Albuquerque, NM 87108  
505-841-2956  
<http://www.dvs.state.nm.us/vetpro.html>

**Category:**  
Education-Business  
Entrepreneurial

**Description:**

The New Mexico Department of Veterans' Services created the Veteran's Business Resource Center (VBRC) to help veterans start their own small businesses, and to help existing veteran-owned businesses expand their operations.

**Services:**

The NMDVS has formed a strong partnership with the Albuquerque regional offices of the U.S. Small Business Administration, the [Small Business Development Center](#), and the Albuquerque Hispano Chamber of Commerce to assist veteran-owned businesses with formulating a business plan, marketing strategy, or assist with applying for low-interest Patriot Express Loans for veterans.

**Eligibility:**

**Fees/Costs:**

Vary

**Hours:**

Vary

**Notes:**



## VETERAN & FAMILY SUPPORT SERVICES (VFSS)

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184 Unser  
Rio Rancho, NM 87124  
505-994-2772 (Rio Rancho)

**Category:**  
Mental health  
Counseling  
Support Services

**Description:**

VFSS Mission: To improve transitions of care for soldiers, veterans and their families experiencing issues associated with trauma and other behavioral health problems, through quality and comprehensive behavioral health and medication management, support services, education, training and outreach.

This is a pilot project by the State of New Mexico.

**Services:**

Provide comprehensive intake, assessment, treatment and referrals for New Mexico veterans and their families suffering the effects of trauma and traumatic brain injury.

Provide services in support of related issues veterans and their families face including substance abuse, depression, anger, domestic violence, and social and economic resource referrals.

The primary focus is on case management services for veterans and their families with referrals for services.

They have the capacity to bill Tricare, other insurance, Medicaid, and to provide services through PMS for those who do not have the resources for services.

Individual, family and child therapy services include:

Comprehensive service management

Trauma and Traumatic Brain Injury assessments

Referrals to qualified trauma and TBI treatment providers

Referrals to community resources for economic, health and social issues

Facilitation of access to treatment and community resources.

Through case management they can seek/provide services for transportation, medications, housing assistance referrals and some funds through the state for utilities.

**Eligibility:**

Veterans and families

**Fees/Costs:**

None

**Hours:**

8:00 am-5:00 pm, M-F

**Notes:**

1-877-929-9797 (statewide)

Crisis line: 1-888-920-6333 (24 hrs/day, 7 days/wk)



## VETERANS CENTER – ALBUQUERQUE

### (DEPARTMENT OF VETERANS AFFAIRS)

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1600 Mountain Road NW  
Albuquerque 87104  
505-346-6562

**Category:**  
Support Services  
Mental Health

**Description:**

**Services:**

Provides counseling for vets and families, including post traumatic stress, suicide, substance abuse.  
Provides support for women's issues including sexual trauma.  
Staff is bilingual.  
Can refer veterans to drug and alcohol programs as needed.

**Eligibility:**

Veterans and their families

Combat zone veterans or sexual trauma

**Fees/Costs:**

None, if eligible

**Hours:**

8:00 am - 4:30 pm, M-F

**Notes:**

In an effort to better serve the veteran and family members, upon request Vet Centers will provide services after normal work hours and/or on weekends



## VETERANS CENTER - SANTA FE

### (DEPARTMENT OF VETERANS AFFAIRS)

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2209 Brothers Road, Suite 110  
Santa Fe 87505  
505-988-6562

**Category:**  
Counseling  
Mental Health  
Support Services

**Description:**

**Services:**

Provide counseling services for veterans and families experiencing difficulty with Post Traumatic Stress Disorder (PTSD) and Traumatic Brain Injury (TBI) and with transitioning home.

**Eligibility:**

Veterans and their families  
Combat zone veterans

**Fees/Costs:**

None

**Hours:**

8:00 am - 4:30 pm, M - F

**Notes:**

In an effort to better serve the veteran and family members, upon request Vet Centers will provide services after normal work hours and/or on weekends.



# VETERANS HELPING VETERANS

## (NATIONAL VETERANS FOUNDATION)

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1-888-777-4443 (Toll-free)  
<http://www.nvf.org/>  
[vetsupport@nvf.org](mailto:vetsupport@nvf.org).

**Category:**

Crisis  
Counseling  
Support Services

**Description:**

A national non-profit, non-governmental organization dedicated to bettering the lives of veterans and their families, and honoring their service to our country. We exist to serve the crisis management, information and referral needs of all U.S. Veterans and their families through:

- Management and operation of the nation's only toll-free helpline for all veterans and their families.
- Public awareness programs that shine a consistent spotlight on the needs of America's veterans.
- Outreach services that provide veterans and families in need with food, clothing, transportation, employment, and other essential resources.

**Services:**

National toll-free crisis management, information and referral lifeline for veterans and families. You can also request assistance online: <http://www.nvf.org/?q=request-for-assistance>.

We provide community education with speakers who are veterans who share their own stories of challenge and triumph during and, especially, after combat. Presentations illustrate how every soldier's journey home is a long process affecting the lives not only of those who experience war directly, but also the families, employers, and communities they must re-connect with upon coming home. Speakers discuss common reactions to violence, trauma and extreme stress, as well as strategies for coping and resolution. Related topics include:

- Post Traumatic Stress Disorder (PTSD)
- Secondary Trauma
- Alcoholism and Drug Abuse
- Homelessness
- Gang Affiliation
- Social Unrest and Alienation
- Depression
- Anger

**Eligibility:**

Veterans of all eras and their families

**Fees/Costs:**

None

**Hours:**

9 am - 9 pm PT- sevendays/week

**Notes:**



# VETERANS OF FOREIGN WARS (VFW) OF THE UNITED STATES

## DEPARTMENT OF NEW MEXICO

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500 Gold SW (VA Regional Office)  
Albuquerque 87102  
505-346-3986  
[www.nmvfw.org](http://www.nmvfw.org)  
[wfnm@juno.com](mailto:wfnm@juno.com)

**Category:**  
Veterans Service Organization  
Outreach  
Service

**Description:**

The Veterans of Foreign Wars has a rich tradition in enhancing the lives of millions through its community service programs and special projects. From providing free phone cards to our nation's active-duty military personnel to raising money for the World War II memorial, the VFW is there, "honoring the dead by helping the living."

**Services:**

Working with the State of New Mexico, Veterans Service Officers assist veterans and their families in receiving their entitlements by filing claims and representing during hearings and or appeals. The Department Service Officer (DSO) represents veterans and their families with claims for benefits from the VA, the armed forces, the Social Security Administration and other government agencies.

Services provided:

- Advice
- Claim Filing Assistance
- Claim Reopening
- Claim Follow up
- Disagreement Filing Assistance
- Case Statement Review
- Appeal Preparation Assistance
- Additional Form Completion
- Inquiry Research
- Attorney Referral Service

VFW Posts are located in many communities throughout New Mexico. There is a Post Directory on the web site. VFW Posts may also be found in the local phone directories.

**Eligibility:**

Veterans need not be VFW members to take advantage of this assistance.

**Fees/Costs:**

None

**Hours:**

Vary

**Notes:**



## VETERANS PROCUREMENT ASSISTANCE CENTER

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1314 Madeira Drive SE  
Albuquerque, NM 87108  
(505) 338-4155  
[www.vpacinc.org](http://www.vpacinc.org)

**Category:**  
Education-Business  
Entrepreneurial  
Financial Education

**Description:**

The Veterans Procurement Assistance Center, Inc. (VPAC), a non-profit agency, whose mission is to assist New Mexico Veterans and Service Disabled Veterans in business.

**Services:**

The program is designed to provide entrepreneurial development services such as business training, counseling, procurement, as well as referrals to capital. The counseling services and workshops are performed by highly skilled professional consultants who volunteer their expertise in assisting our Veterans who own their own businesses or those that want to start a business.

**Eligibility:**

**Fees/Costs:**  
Free

**Hours:**  
Vary

**Notes:**



## VIETNAM VETERANS OF AMERICA

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[www.vva.org](http://www.vva.org)

**Category:**

Advocacy  
Outreach  
Service

**Description:**

Vietnam Veterans of America (VVA) is the only national Vietnam veterans organization congressionally chartered and exclusively dedicated to Vietnam-era veterans and their families. VVA places great emphasis on coordinating its national activities and programs with the work of its local chapter and state councils and is organized to ensure that victories gained at the national level are implemented locally.

**Services:**

Volunteer programs include: support for homeless shelters; substance-abuse education projects and crime-prevention campaigns; sponsorship of youth sports, Boy Scouts/Girl Scouts, Big Brothers/Big Sisters; and relief to other communities affected by natural disasters and chronic poverty.

The Vietnam Veterans Memorial State Park at Angel Fire, NM, which in 1971 became the nation's first national Vietnam Veterans Memorial, has the distinction of being the only state park in the country dedicated solely as a memorial to Vietnam veterans.

([http://www.angelfirememorial.com/the\\_memorial/index.html](http://www.angelfirememorial.com/the_memorial/index.html))

New Mexico offices of VVA may be found in Albuquerque, Las Cruces, Bayard, Roswell, Santa Fe and Carlsbad. Go to the website to find location and contact information.

**Eligibility:**

Membership is open to U.S. Armed Forces veterans who served on active duty (for other than training purposes) in the Republic of Vietnam between February 28, 1961 and May 7, 1975, or in any duty location between August 5, 1964 and May 7, 1975.

**Fees/Costs:**

**Hours:**

**Notes:**





## VITAL RECORDS OFFICE

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1105 St. Francis Drive  
P.O. Box 26110  
Santa Fe, NM 87502  
(505) 827-0121  
<http://www.vitalrec.com/nm.html>

**Category:**  
Employment

**Description:**

This state office can locate and provide copies of records such as birth and death certificates.

**Services:**

**Eligibility:**

**Fees/Costs:**

Contact office for price information

**Hours:**

**Notes:**

(505) 827-2338 (Voice-24 Hour Information Line)  
(877) 284-0963 (Credit Card orders)



## WARRIOR CARE

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<http://www.warriorcare.mil/>

**Category:**  
Support Services

**Description:**

In support of our greatest asset - You - many different resources have been developed for Warrior Care.

**Services:**

These resources range from specific programs to sources of information. All play a role in ensuring you get the assistance to which you are entitled.

WarriorCare.mil serves as a portal to these various resources. Whether you are currently active-duty military, veteran, a family member or a concerned neighbor, the links on this site will provide answers to your questions or ideas for where to turn next.

Please share this link with others who might have questions. Together we can continue to support our greatest asset: The valiant men and women protecting our nation's security and their families.

**Eligibility:**

**Fees/Costs:**

None

**Hours:**

**Notes:**



## WOMEN VETERANS OF NM

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501 Mountain Road NE  
Albuquerque  
505-222-4638  
<http://www.dvs.state.nm.us/wvnm.html>

**Category:**  
Women Veterans  
Service  
Advocacy

**Description:**

Our Mission:

- A voice for women who HAVE served and are CURRENTLY serving in the United States Armed Forces
- An advocate for women veterans' rights, issues and benefits

**Services:**

Our Goals:

- Provide information & support
- Conduct outreach to the 15,000 female veterans in New Mexico
- Assist vets with obtaining VA benefits and healthcare
- Volunteer and conduct fundraising
- Be involved in local & national issues
- Ensure VA programs are responsive to the gender-specific needs of women veterans

Our Tasks:

- Pursue the re-opening of the Woman's Health Clinic and ensure the best possible care is given to our veterans at the VA Hospital.
- Partner with the Commission on the Status of Women, Rape Crisis Center and other agencies responsible for providing services to women.
- Ensure Veteran Service Officers are sensitive to the specific needs of women veterans and process claims fairly and aggressively.
- Serve on Veteran's Advisory Committees.
- Provide education & resources through guest speakers at monthly meetings.
- All Female Veteran Honor Guard.

**Eligibility:**

Women veterans

**Fees/Costs:**

**Hours:**

**Notes:**

Alternate contact: 505-459-0367



## WOMEN'S CENTER OF HOPE

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Albuquerque  
505-243-3310

**Category:**  
Homeless  
Counseling  
Women

**Description:**

The Women's Center of Hope is a residential program established to work with homeless women. While living in this facility, women will be enrolled in a life restoration program designed to be completed in about 12 months. Upon completion of the program, the goal is that the women will find employment, move to permanent housing and lead productive lives.

**Services:**

Addresses the spiritual, educational, emotional and physical needs of the participant.

Aims to add strict discipline, accountability and structure to the lives of the women.

Provides housing, food, transportation to appointments, and case management to access all resources needed in the community.

No housing modifications for disabilities are currently in place.

**Eligibility:**

All women 18 years of age and up

**Fees/Costs:**

None

**Hours:**

24 hrs/day, 7 days/wk

**Notes:**



***“Representative Heinrich has my most sincere thanks for his help in solving a problem I had. He saw to it my medical bills were paid after unjustly being denied twice.”***

Mike D. Wolf  
Tijeras NM

thank you!



I am honored to represent you in Congress and am here to help in any way possible. We can help break through the bureaucracy when you are having problems with your Social Security, Medicare, veterans benefits, or other federal agencies. I can help you order a flag, secure various tours in our nation's capital, and apply for nominations to our service academies.

I are here to serve you!

MARTIN HEINRICH  
Member of Congress

Please contact the Representative Martin Heinrich's office in Albuquerque if you have comments, questions, or would like additional copies of the directory (505) 346-6781.

# MARTIN HEINRICH

Representing New Mexico's First Congressional District

